

Website Accessibility Guidelines

CSU Accessibility Guidelines

1. Accessibility Commitment

Charles Sturt University is committed to providing timely, accurate and accessible administrative and online learning environment resources to all students, regardless of age, ethnicity or disability.

The aim of these guidelines is to:

- Ensure staff and students with a disability have equal access to CSU website and learning environment resources.

- Ensure the University meets its legal and moral requirements regarding accessibility for people with a disability. The University is committed to providing timely, accurate and accessible administrative and online learning resources to students with disabilities. Every reasonable effort will be made to:

- provide the materials in the format requested by the student
- ensure WCAG 2.0 Level AA conformance for all CSU websites and learning environments
- achieve WCAG 2.0 Level AAA conformance, where possible, for all CSU websites and learning environments

2. Aim and Objectives

The University will achieve this by:

1. Establishing and publishing clear guidelines for best practice accessible website design on our [Accessibility Website](#). This is based on conformity to Web Content Accessibility Guidelines V2 (WCAG 2.0), minimum AA compliance.
2. Expecting all Website Coordinators monitor conformity regularly within their areas of responsibility.
3. Ensuring all staff with web authoring responsibilities have an awareness of these guidelines and know how to apply them to everyday website editing.
4. Promoting these guidelines throughout the University and community.

3. Governance

This guideline recognises the University’s legal, and moral, obligation to take all reasonable measures to maximise access to its online content for all users regardless of their disability.

The CSU Web Management Committee has oversight of the implementation of these guidelines. The goals and strategies are incorporated into the [CSU Web Policy](#).

6.1 All official University pages must comply with CSU Web Content Accessibility Guidelines and validate to W3C standards.

4. Relevant Legislation

The Disability Discrimination Act (DDA)

The federal DDA came into effect in 1993 and makes discrimination on the basis of disability unlawful in certain defined ways. The [World Wide Web Access: Disability Discrimination Act Advisory Notes version 4.0 \(2010\)](#) (AHRC, 2010, section 2.2) states:

2.2 Equal Access is Required by Law The provision of information and online services through the web is a service covered by the DDA. Equal access for people with a disability in this area is required by the DDA where it can reasonably be provided. This requirement applies to any individual or organisation developing a website or other web resource in Australia, or placing or maintaining a web resource on an Australian server.

5. Relevant Policy and Guidelines

5.1 CSU Web Policy

The [CSU Web Policy](#) sets out the “management principles on the development, maintenance and use of its website” (CSU, 2012, 1).

5.2 CSU Disability Action Plan

All CSU Disability Services Policies and Guidelines can be viewed from the [Disability Services webpage](#).

5.3 Web Accessibility Standards

DDA Educational Standards and Web Accessibility Initiatives. For more detail on the above standards please refer to our [standards webpage on our accessibility website](#).

5.4 The Use of External Educational Technologies for Learning and Teaching Policy

This Policy provides clarity to staff on how to conduct themselves in using EETs for teaching, learning and research. It refers to existing CSU policies where appropriate, and elaborates on a number of areas that are particularly relevant or pose risks (CSU 2014)

6. Barriers to Web Access

Barriers to Web access will differ from person to person based on their disability. For example, video that is not described into audio will be a barrier for someone with blindness.

The DDA and related policies and guidelines require consultation with people with a disability.

Website user accessibility issues should be directed to [CSU Disability Services](#).

- [Future Student Enquiries](#)
- [Current Student Enquiries](#)
- [Email - CSU Disability Services](#)

Website authoring issues and guidance in relation to website development should be directed to the Web Strategy Office via Online Self Service. Online supporting information can be found on the [Accessibility webpage](#).

DIT Service Desk:

- Local Call – Australia 1300 653 088
- International +612 6338 4357
- Within Australia 02 6338 4357
- CSU Internal extension 84357