IN THIS EDITION

Fourth Pharmacy Agreement a winner for rural pharmacy

Charles Sturt Foundation Scholarships awarded

Industry supports CSU pharmacy students
I take great pleasure in welcoming you to the Summer Edition of CSU Script. We received positive feedback regarding our inaugural magazine and I hope this latest issue provides further insight into the current environment in which the Pharmacy Program at Charles Sturt University (CSU) is operating and the achievements of staff and students.

In November last year, a Roy Morgan Poll announced Australians rank nurses and pharmacists as the two most honest and ethical professions: recognition of the dedication and commitment these professionals bring to the community. As a leading educator of students preparing to embark on these two professions, including more than 50 new pharmacists each year, we believe CSU is contributing towards these survey results.

For example, CSU has recently partnered with Pharmaceutical Defence Limited (PDL) to undertake a research project into ethical issues related to professional pharmacy practice. The University also leads an Australian Research Council Special Research Centre in the Centre for Applied Philosophy and Public Ethics, created to conduct innovative research, provide policy input and promote community discussion and professional dialogue in relation to critical issues within the public and political domain.

Initiatives such as these, which assist in creating industry-ready graduates that are prepared for the challenges of the health professions, have been made possible through the support of organisations such as the Pharmacy Guild of Australia, PDL and a number of appreciated donations to the Charles Sturt Pharmacy Foundation. Without the help of industry, the success of the University in assisting to ease the shortage of pharmacists in regional Australia would be significantly hindered.

As you read the pages of CSU Script you will see the presence of the Charles Sturt Pharmacy Foundation in the pharmacy sector on a number of levels. In 2005, the Foundation has supported the appointment of Australia’s first Chair in Rural Pharmacy, partnered with the Pharmacy Guild to develop an additional rural-based subject for the CSU Pharmacy course, and supported our students to enable them to attend international conferences. To all who have contributed to the Foundation and facilitated these initiatives, may I offer my sincere thanks on behalf of the University and its students.

I hope you enjoy the Summer Edition of CSU Script.

Contact us
For more information on the Charles Sturt Pharmacy Foundation, please contact:
Phone: 02 6338 4832
Fax: 02 6338 4833
Email: pharmacyfoundation@csu.edu.au

Disclaimer
The information expressed in this magazine is provided in confidence as obtained from sources believed to be truthful. The opinions expressed by contributors are not essentially those of the publishers or staff of Charles Sturt University and members of the Charles Sturt Pharmacy Foundation. Management and staff of Charles Sturt University and members of the Charles Sturt Pharmacy Foundation will not be liable for any opinion or advice contained within this publication.

Future editions of this magazine depend on industry support.
To advertise in CSU Script please contact: 02 6338 4832
Welcome from the Chair of the Charles Sturt Pharmacy Foundation

Welcome once again to CSU Script. Last year saw a significant increase in Pharmacy student numbers and fantastic support for the Pharmacy Foundation from industry and individual pharmacists. Overall student and staff numbers increase again this year as our Orange Campus moves into its second year and we consolidate further in Wagga Wagga.

The Pharmacy Foundation provided support to the Pharmacy Guild during the negotiation of the Fourth Community Pharmacy Agreement with particular reference to the impact of the Agreement on rural pharmacy. It is reassuring to see a significant increase in funding for rural initiatives in the Agreement as well as the introduction of a Community Service Obligation (CSO) to ensure the continuance of service standards provided by wholesalers in regional Australia.

This year will see the graduation of our sixth cohort of students and, as the numbers of our graduates working in the profession increases, it is apparent that they are highly respected and making a real difference in the profession, especially in rural Australia.

However, much remains to be done and much more can be achieved with your assistance. Please consider the significant assistance that scholarships can provide to our students and the benefits that can flow to your business as a result of such support. You’ll see reference to some of our recent scholarship supporters in this edition of CSU Script.

Please consider also the potential benefits that will flow to the profession from CSU’s increasing commitment to research, particularly in relation to the practical challenges facing pharmacy in regional Australia. Your support, through the investment of funds or by becoming personally involved in such activities, can make a very real difference.

Give me a call on 0419 358063 or contact Associate Professor Lyn Angel on 02 69332836 and we can discuss how your support of the Charles Sturt Pharmacy Foundation can bring you very real benefits.

Pharmacy Guild sponsors new Rural Pharmacy subject at CSU

The Pharmacy Guild of Australia has announced a $5,000 contribution to the Charles Sturt Pharmacy Foundation to assist in the development of an additional rural-based subject within the Bachelor of Pharmacy course at CSU.

The subject will be designed to build upon the rural content already studied by students and will specifically prepare participants for rural practice. It will take into account the interaction of different elements that may influence the rural health experience, including the environment, the client and the healthcare practitioner.

Over a 12-month period, students will complete a research project in collaboration with rural health services. The project will enable students to build expertise in areas such as interpersonal skills, teamwork and mentoring, and has great potential benefits for the health services involved. Students will also study modules that introduce the concepts of rural and remote health, becoming a rural practitioner, mental health, Indigenous health and veterinary health.

Mr Peter Gissing, Chair of the Charles Sturt Pharmacy Foundation said the Guild sponsorship has provided the CSU Pharmacy program with the support that is needed to create the research-based subject, with the long-term objective being to continue to positively impact the attraction and retention of pharmacists in rural Australia.

“The sponsorship of the additional rural subject is just another example of the Guild demonstrating support for rural pharmacists by ensuring our Pharmacy graduates at CSU are prepared for practice in rural Australia,” Mr Gissing said.

“The Guild has played a significant role in the growth and development of the Pharmacy program at CSU in the past and we are delighted they are continuing their support by helping us to shape the course into the future.”
After months of tough negotiations, the Fourth Community Pharmacy Agreement was implemented on 1 December 2005 and sees the continuation of programs that assist rural pharmacists.

The Fourth Agreement has been particularly gruelling with negotiations starting in April last year and the finer points of the arrangement not finalised until mid-November 2005. Issues complicating discussions included the failed push to have pharmacies owned and operated by supermarkets and the introduction of a formalised Community Service Obligation (CSO) for pharmaceutical wholesalers. The final agreement brings more than $11.1 billion dollars to the Australian Pharmacy profession.

Chair of Rural Pharmacy at Charles Sturt University (CSU), Professor Patrick Ball believes the Fourth Community Pharmacy Agreement will provide pharmacists with major opportunities but significant challenges.

“These agreements provide a framework of stability in which the profession can continue to develop the opportunities provided in areas such as cognitive services and chronic disease management, especially in rural areas. But in this era of evidence-based practice, we will have to continue to demonstrate the value and cost effectiveness of these services on an ongoing basis, and in a variety of settings.

“If pharmacists will, in planning, developing and operating these services, document what they are doing and what they are achieving (with the help of their academic colleagues around the country) on this Fourth Agreement as a foundation we could work to a fifth agreement that will really unleash the potential of what pharmacists could achieve.”

The Fourth Pharmacy Agreement includes a CSO which will formalise the ability of pharmaceutical wholesalers to supply the full line of PBS medications throughout Australia in 24 hours or less. Although wholesaler margins were cut, the CSO pool will see a slice of $150 million dollars per annum directed to pharmaceutical distributors providing for this service, rather than these costs being absorbed by pharmacists’ profit margin.

Peter Gissing, Chair of the Charles Sturt Pharmacy Foundation and long-time rural pharmacist welcomed the significant increase in funding for rural initiatives in the agreement and believes the CSO is an important initiative in recognising the vital role of rural pharmacists in serving their communities.

“Although government considered alternatives to the established pharmacy distributors the CSO is also recognition of the efficient and effective role played in particular by full line pharmacy wholesalers in supporting the provision of service by rural pharmacists.”

Also in the agreement, around $560 million will be used to fund professional pharmacy programs and service in recognition of the health benefits delivered to the public through pharmacies. This funding has been supplemented by the carryover funds from the Third Community Pharmacy Agreement.

Of this $500 million, $150 million will be used to fund medication management reviews and programs all over Australia that promote the correct use of medications. A further $192 million will be directed to initiatives which promote better community health and encourage individuals to use their local pharmacy as a primary health care provider. An additional $20 million will be directed to E-Health initiatives.

Throughout the Third Agreement, initiatives to support rural pharmacy proved extremely successful and as a result the Guild convinced the government to retain and increase funding for such programs. This means that rural pharmacists will continue to have access to the Rural Pharmacy Maintenance Allowance, New Pharmacy Start-Up and Support Allowance, succession planning and incentives, rural pharmacist pre-registration incentive and the Rural Pharmacy Workforce Program.

An additional $27 million will be used to improve the access to pharmacy services for Indigenous people while maintaining cultural sensitivity. This includes funding to Section 100 to assist eligible Aboriginal Health Services. A proportion of this funding will support Aboriginal and Torres Strait Islander students studying pharmacy through scholarships.

According to Lance Emerson, Director - Rural and Professional Services from the Pharmacy Guild of Australia, it was essential for rural pharmacy initiatives to be continued throughout the Fourth Agreement.

“The network of community pharmacies throughout Australia must be maintained, and the Australian Government has recognised that the Third Agreement Rural Workforce Program was incredibly successful in recruiting and retaining pharmacists in rural and remote areas. Recognised as the most comprehensive rural pharmacy program in the world, the rural programs were one of the first items to be agreed between Government and the Guild in the Fourth Agreement negotiations.
Additional education programs will benefit rural Australians of all ages. Photo courtesy of Keith Wheeler.

Industry representatives turned out in force to support the Charles Sturt Pharmacy Foundation at a Christmas in July dinner held in Orange last year with former President of the Pharmacy Guild of Australia, John Bronger presenting the keynote address.

Seventy community pharmacists, representatives from pharmaceutical companies, individuals from professional groups and senior Charles Sturt University (CSU) staff, including the Chancellor and Vice-Chancellor, made up the guest list for the evening.

The NSW Branch of the Pharmacy Guild of Australia’s major sponsorship of the evening ensured that money raised from ticket sales went directly towards supporting the projects and initiatives of the Charles Sturt Pharmacy Foundation, and discussions are already underway with companies keen to support the 2006 event.

“The commitment by the NSW Branch of the Pharmacy Guild of Australia assisted with the costs of the evening and ensures that the Foundation can put more resources into achieving its short and long term goals,” said Head of the CSU School of Biomedical Sciences, Associate Professor Lyn Angel.

“It was fantastic to see so many people from different facets of the pharmacy industry attend the Dinner to show their support for the CSU Pharmacy program, its students and the Charles Sturt Pharmacy Foundation.”

Plans are currently underway for the 2006 event which will be held in Wagga Wagga on Saturday, 15 July.

Sale of CSU Wines to assist Charles Sturt Pharmacy Foundation

Imagine sitting down and enjoying a drop of your favourite red or white and taking pleasure in knowing that you have assisted the pharmacy practitioners of tomorrow. Well now you can, thanks to a new fundraising initiative launched by the Charles Sturt Pharmacy Foundation.

As part of the initiative, for every bottle of CSU wine purchased you will be making a donation to assist Foundation projects that support rural pharmacy. The offer is also great value, with all the wine priced at 20% or more off the cellar door price.

The Charles Sturt University Winery is a producer of premium table, sparkling and fortified wines. It is an integral part of Australia’s leading Wine and Food Science School and as such is at the forefront of viticulture practices and winemaking techniques. The winery focuses on excellence, using state-of-the-art technology, without sacrificing tradition.

Since its establishment in 1977, the Charles Sturt University Winery has been awarded 23 trophies, 84 gold, 166 silver and 395 bronze medals in national wine shows.

To order your CSU wine and help the Charles Sturt Pharmacy Foundation, complete and return the order form at the rear of this magazine. Alternatively visit www.csu.edu.au/special/pharmacyfoundation

2005 Pharmacy Foundation Dinner a success thanks to NSW Pharmacy Guild

“We hope to make some improvements to the existing programs, and also implement a few new programs, for example an Indigenous Pharmacy Assistant Scholarship. The rural programs, coupled with other positive arrangements in the Agreement, means that it is a great time to be a rural pharmacist.”

In another plus for rural pharmacists, the Fourth Agreement has also rejected for now the efforts of retailing giants Coles and Woolworths to set up their own in-store pharmacies. This was the result of the government and the Guild agreeing that the health offer provided by pharmacies was far greater than the financial offer promoted by supermarkets.

New location rules were also established in the agreement to provide pharmacies with greater flexibility to respond to the community’s health care needs. From July, pharmacies can be established in large medical centres, smaller shopping centres with large supermarkets and large single pharmacy towns.

“The rural programs, coupled with other positive arrangements in the Agreement, means that it is a great time to be a rural pharmacist.”
Pharmaceutical Defence Limited (PDL) has announced a $50,000 commitment to the Charles Sturt Pharmacy Foundation to support the upcoming and current pharmacists.

The $50,000 will be used to support two research projects being undertaken by Charles Sturt University (CSU) Pharmacy students on safe dispensing practices and ethical issues related to professional pharmacy practice.

Mr John Coppock, PDL Chairman said the decision to support the CSU research projects was due to the close link between the two organisations.

"Reduction of dispensing-related errors is an important goal for all health professionals. This relationship between CSU and PDL will work to prevent the occurrence of such errors which have negative implications for the client and industry," Mr Coppock said.

“This research project will also provide assistance to students studying pharmacy as they will acquire additional knowledge that will be of enormous benefit to them once they enter the workforce.”

The partnership between the Charles Sturt Pharmacy Foundation and PDL will also see a program launched to assist future pharmacy practitioners to act ethically in the areas of genetic testing and research.

According to Head of the School of Biomedical Sciences, Associate Professor Lyn Angel, this aspect of the partnership will provide various benefits.

“This initiative opens the door to exciting opportunities such as workshops and seminars into the ever-changing profession of pharmacy and the ethical concerns involved," Professor Angel commented.

The PDL commitment follows a number of recent industry initiatives supporting the Charles Sturt Pharmacy Foundation. Several of these have resulted in the establishment of a number of scholarships for undergraduate and Honours pharmacy students, which will assist students to cover the costs associated with tertiary study.

Chair of the Charles Sturt Pharmacy Foundation, Peter Gissing said it was encouraging to see such strong industry support for the University and the Foundation.

“It is great to see that supporting the Foundation is appealing to practicing pharmacists and industry groups," Mr Gissing said. “The Charles Sturt Pharmacy Foundation is committed to supporting programs that will ultimately address issues that affect small and large organisations in the profession and this is obviously being recognised.”
The ongoing problems associated with an ageing population have been discussed at a Charles Sturt University (CSU) Continuing Professional Education (CPE) initiative.

The program, which focused on hypertension, frailty, nutrition and ageing, research and mutual aid, was developed as the first in what is hoped to become a series of seminars conducted by the School of Biomedical Sciences to assist pharmacy professionals.

The main focus of the first program was the problems arising from escalated health care costs in relation to the ageing population and the preventative measures which offer a cheaper and more effective manner of managing the consequences. Prevention necessitates the early identification of problems and effective management, requiring pharmacists to be educated on recent developments and research in the field. It also increasingly requires individuals to take control of their health.

Associate Professor Lyn Angel, Head of School of Biomedical Sciences at CSU, along with Dr Lexin Wang, Katherine Baverstock, Sally Day and Professor Patrick Ball developed the program to help regional pharmacists stay in touch with the latest research and developments in the field.

"Rural and regional pharmacists need continuing, up-to-date education, allowing them to employ relevant and modern practices in their professions," Professor Angel said.

"It is important problems such as the impact of the ageing population and preventative health measures are addressed to prevent ongoing issues and costs for society as a whole."

Over the last 30 years, science and technology have made enormous advances with equally large effects on the pharmacy industry. New drugs, clever formulations and the emergence of ground-breaking research have changed the industry, making it imperative for practitioners to remain informed. The Pharmacy CPE Program at CSU challenges the current position of pharmacy, offering suggestions and alternatives to assist the industry to keep up with these advances.

The first study day was one of a series of planned workshops conducted by the University. For more information about upcoming Continuing Professional Education events, please contact the CSU School of Biomedical Sciences on 02 6933 4095 or visit: http://www.csu.edu.au/special/pharmacyfoundation

CSU Students Embracing Rural Pharmacy

Students at Charles Sturt University (CSU) are embracing rural pharmacy during practical work placements designed to further skills and knowledge of the field.

In 2005, students travelled to destinations including Broken Hill, Thursday Island, Whyalla and Tiwi Island to complete the practical component of the pharmacy course at CSU.

Bradley Butt was one of three CSU students to undergo a 105 hour placement in Broome, Western Australia.

"The Western Australian legislation was slightly different which made practice amusing for a while, but eventually the three of us came to terms with what was expected and made a valuable contribution," Mr Butt said.

Mr Butt said that his placement in Broome allowed him to experience the ways in which remote pharmacists are working together to overcome isolation through the effective use of technology and communication.

“One evening we had a video link-up with King Edward Memorial Hospital (located in Perth) and a number of the Aboriginal Medical Services groups on drugs and pregnancy. While you are isolated, technology now allows you to communicate with other professionals thousands of kilometres away," said Mr Butt.

Ben Marchant, also a CSU pharmacy student, completed his externship at Tiwi Island and also noted the difficulties rural and remote pharmacies face.

“My time at the clinic gave me an appreciation of a number of health issues particular and unique to remote communities of Australia. The most obvious and significant issue was the lack of health professionals within the community," Mr Marchant said.

“"The smiles and gratitude that you receive in the outlying rural/remote communities are second to none, and to be able to make a noticeable difference to so many people just tops off the experience.”

Bradley Butt, CSU Pharmacy student
The Charles Sturt Pharmacy Foundation, along with Charles Sturt University’s School of Biomedical Sciences, has assisted pharmacy student, Anthony Zirilli to attend an international conference with a $3,000 grant. Mr Zirilli was selected by his peers to represent Australia at the International Pharmacy Student Forum (IPSF) in Bonn, Germany, which develops the 2006 goals for international Pharmacy Student Associations.

Sessions were presented on a range of health topics, along with Education and Scientific forums on drugs and conditions. An International Patient Counselling Competition was also held to test each country’s skill in the area. When not involved in official business, students were treated to sightseeing around Bonn, along with the opportunity to learn about different cultures through other delegates.

“As Australians we stand highly on the world scene, regardless of what we study. Our grasp and knowledge of situations is second to none, and I was very proud to represent the Land Down Under and CSU,” said Mr Zirilli.

Nine Charles Sturt University (CSU) pharmacy students have been rewarded for their academic performance, community involvement, leadership and dedication to the future of the pharmacy profession with scholarships through the Charles Sturt Foundation. In 2005, the first two scholarships awarded to CSU students studying at Orange were presented to Claire Mason (Lawlers Family Pharmacies) and Matthew Barwick (John Matthews & Co Chemworld Chemist). Seven scholarships were awarded at the Wagga Wagga Campus to Sarah Thompson, Bree Klein and Yvette Element (Capital Chemist), Joshua Kennedy and Mena Abdel Messih (Gissing’s Pharmacy), Maggie Talbot (Kevin Dickson Memorial Scholarship) and Benjamin Marchant (Riverina Media Group).

In 2006, a greater number of students will benefit from financial assistance following an influx of generosity from pharmacists and industry keen to offer support. One company to offer such assistance is the CountryPharm group of pharmacies located in central-west NSW, who will this year offer four scholarships valued at $10,000 each, with each scholarship including the opportunity to gain valuable work experience in one of the four pharmacies in the CountryPharm group.

Martin Phillips Pharmacy at Kelso has committed to a $10,000 scholarship available to a third-year student. The scholarship, which will be awarded over two years, also includes placement for the student during their preregistration period and one year as a registered pharmacist.

Lithgow Valley Healthsense Pharmacy has pledged $4,000 annually to help support pharmacy students entering their first year of study. In 2008, an additional scholarship will also be available to a fourth-year student.

To assist students undertaking the Honours program at CSU, the Charles Sturt Pharmacy Foundation has also received $5,000 from the NSW Branch of the PSA for Honours scholarships - a vital area that has received limited industry support to date.

Ms Narelle Stocks, Manager of Stakeholder and Community Relations for CSU said the scholarship program provided enormous benefits for students. “Not only does the scholarship program provide students with financial assistance during their studies, it also creates a link between them and the profession, which in many cases has resulted in the student undertaking work experience and full-time employment with their donor at the completion of their studies,” Ms Stocks said. “I have no doubt that in years to come, the nine pharmacy students that received scholarships last year will fondly remember the contribution their benefactor has made to their lives.”
Mayne is now known as Symbion Health. And while our name might have changed, our commitment to supporting the success of young pharmacists and pharmacy students hasn’t.

In fact, we now have an even greater focus on helping the next generation of Australian pharmacists achieve success.

As one of Australia’s largest pharmacy and integrated health companies, Symbion Health will continue to create a “healthy” future for young Australian pharmacists, through a range of ongoing activities, including...

• Our $10,000 education grant for the Young Pharmacist of the Year (in conjunction with the PSA)

• Our ongoing sponsorship and support of various universities throughout Australia

• Our subsidies, which greatly reduce the cost of participating in the NAPSA Certificate in Retail Management – so young pharmacists can learn how to run a successful retail business

• Our Terry White Chemists® graduate program, in which graduate pharmacists working in Terry White Chemists® stores gain an edge on their contemporaries with additional training in retail management.

With Symbion Health, the future looks a whole lot brighter.
Reflections of Regional Pharmacy

During the past 30 years, Iain MacDonald has encountered many diverse professional situations and demands. From scurvy to snow-blindness, dislocations to altitude sickness, Iain has seen just about everything the pharmacy profession has to offer.

“Rural and regional pharmacy practice has been a constant source of considerable professional challenges, mixed with great satisfaction, interesting associations, numerous dilemmas, and the ever-present need to improvise on occasions,” said Mr MacDonald.

Growing up in Sydney’s western suburbs is something Iain is proud of and he fondly remembers the experiences this stage of his life encompassed. He decided to enter the pharmacy profession after leaving secondary school and has since established himself as a prominent figure in the field.

“Unlike a recent candidate for Prime Minister of Australia, I must say I did not find growing up in the western suburbs of Sydney a disadvantage. The rungs of opportunity were always there.

“I commenced my pharmacy career as a messenger boy. I subsequently gained an apprenticeship at Soul Pattinson and was exposed to diverse pharmacy training which included packing Senna Pods, Lavender Flowers, Moth Balls, Rhubarb Powder and Quassia Chips, to name a few. My favourite perk was to help restock the medical cabinets on the Burns Phillips Steamers which serviced North Queensland and the Pacific Islands from the Port of Sydney,” said Mr MacDonald.

Mr MacDonald founded The Isolated Pharmacists Association in 1989 with the aim to promote the issues of one-town pharmacies to the Guild, the Society and to State and Commonwealth Governments.

Mr MacDonald is passionate about continuing the success of pharmacy despite the countless threats facing the profession.

“One of the problems is that we appear to be dictated to on how we practice our profession by lawyers who have absolutely no qualifications in pharmacy. I see that as a major challenge for the new generation of pharmacists to overcome,” he said.

“The internet has also become an area of professional concern. Patients misinterpreting information gleaned from the internet; patients presenting with symptoms for some obscure disease that they have seen on the net.

“I have long been concerned about the disproportionate expenditure of Medicare services in regional Australia compared to urban Australia. Once again we see the rural Australians subsidising the cities. The last figures I read showed the average Medicare expenditure per head of population was 1/3 higher in urban Australia than regional Australia.

“To my colleagues I say: pride and self respect cannot be bought. Do not become a slave to your pharmacy and don’t be afraid to say ‘it’s time to change my lifestyle’,” said Mr MacDonald.

CSU Pharmacy Student One of the Best in NSW

CSU student, Tara Byrne has been declared one of the best pharmacy students in New South Wales after achieving NSW runner-up in the Pharmacy Student of the Year Competition for 2005.

The Pharmaceutical Society of Australia (PSA) NSW Branch competition tested the counselling skills of final year pharmacy students. Miss Byrne said that the competition provided her with the opportunity to test the skills she has acquired during her university studies in preparation for entering the workforce at the end of 2005.

“It was a fantastic experience and an honour being involved in the competition, I was able to begin to hone the counselling skills I have learnt during my studies, which I feel will be invaluable before I entered my graduate training year,” Miss Byrne said.

“As it is becoming increasingly difficult to see a doctor in regional communities, more and more people are relying on their local pharmacist for advice on their health problems. Because of this, it is extremely important that in addition to dispensing medications, pharmacists listen to their customers and provide them with the best advice on their health problem.

“It is great to see industry is recognising this with the PSA developing the Pharmacy Student of the Year Competition to specifically test student’s counselling skills.”

Kellie Stevenson

Kellie Stevenson is a fourth-year Pharmacy Student at CSU’s Wagga Wagga Campus. Kellie was awarded one of the two inaugural Pharmacy Cricket Scholarships available to students in New South Wales, Queensland and Victoria in 2005.

Why did you decide to study Pharmacy?

Because I want to serve all members of the community, of all ages and from many different backgrounds. I want to be someone who promotes and maintains health. It is a trusted profession, whereby you can make a significant difference in people’s health and the way they perceive illness and wellbeing.

What skills and qualities do you believe make a good pharmacist?

They need to be able to communicate with their patients and fellow staff in order to achieve good health goals, through both listening and educating. A pharmacist should utilise the resources they have to ensure a patient leaves their pharmacy feeling confident about their health management and consequently improvement in life.

Where do you see yourself in 10 years’ time?

In 10 years’ time I would like to be settled at a pharmacy where I have established good relationships with the patients and have played an important part in the management of disease. I hope to be serving a rural community, particularly one that has not always had access to good health facilities. I hope to make a real difference to the lives of the people I serve.

Kellie Stevenson was an inaugural recipient of the Pharmacy Cricket Scholarship. Photo courtesy of Keith Wheeler.
CSU Pharmacy Club Pricelist 2006

Cellar Door Hours  Monday - Friday 11am - 5pm Saturday & Sunday 11am - 4pm

NB: 20% Discount is included in price

<table>
<thead>
<tr>
<th>Limited Release</th>
<th>Quantity ordered units</th>
<th>GST inclusive</th>
<th>Amount $</th>
</tr>
</thead>
<tbody>
<tr>
<td>2002 Cabernet Sauvignon (Hilltops, Orange) - ON SALE!</td>
<td></td>
<td></td>
<td>$9.90</td>
</tr>
<tr>
<td>2001 Pinot Noir/Chardonnay (Sparkling) - New Release!</td>
<td></td>
<td></td>
<td>$15.84</td>
</tr>
<tr>
<td>2001 Blanc de Blancs (Sparkling Chardonnay) - Silver Medal Winner!</td>
<td>Sold Out!</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2003 Sparkling Shiraz - New Release!</td>
<td></td>
<td></td>
<td>$15.84</td>
</tr>
<tr>
<td>2003 Pinot Gris</td>
<td></td>
<td></td>
<td>$14.52</td>
</tr>
<tr>
<td>Liqueur Muscat (375ml)</td>
<td></td>
<td></td>
<td>$12.32</td>
</tr>
<tr>
<td>Liqueur Port (375ml) - New Release!</td>
<td></td>
<td></td>
<td>$12.32</td>
</tr>
<tr>
<td>Late Harvest Dessert Wine (375ml) - New Release!</td>
<td></td>
<td></td>
<td>$12.32</td>
</tr>
</tbody>
</table>

| Standard Range                                  |                        |               |          |
| 2003 Cabernet Sauvignon Merlot - ON SALE!       |                        |               | $9.90    |
| 2003 Shiraz - Dual Bronze Medal Winner!         |                        |               | $10.56   |
| 2004 Sauvignon Blanc                            |                        |               | $10.56   |
| 2004 Chardonnay - ON SALE!                      |                        |               | $9.90    |
| 2004 Riesling Traminer                          |                        |               | $10.56   |
| 2005 Alfresco Rosso - New Release!              |                        |               | $10.56   |
| Cleanskin Dry Red Blend (Dozens Only)           |                        |               | $66/Dozen*|

| Freight                                         |                        |               |          |

* No further discount

CREDIT CARD please tick one box
Bankcard □    MasterCard □    Visa □

Signature: _____________________________________________

Expiry Date: ____________________________

Name shown on card: ____________________________

PLEASE SEND WINES TO:

Name: ____________________________

Delivery Address (not a PO Box): ____________________________

Postcode: ____________________________

Daytime Phone: ____________________________

Delivery Instructions if no-one home: ____________________________

FREIGHT COSTS INCL GST

<table>
<thead>
<tr>
<th></th>
<th>1 Case (per case)</th>
<th>2 Cases or more (per case)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sydney</td>
<td>$14.50</td>
<td>$10.10</td>
</tr>
<tr>
<td>NSW country</td>
<td>$14.50</td>
<td>$11.70</td>
</tr>
<tr>
<td>Melbourne</td>
<td>$14.50</td>
<td>$10.10</td>
</tr>
<tr>
<td>Vic. country</td>
<td>$14.50</td>
<td>$13.70</td>
</tr>
<tr>
<td>Brisbane</td>
<td>$13.80</td>
<td>$13.80</td>
</tr>
<tr>
<td>QLD country</td>
<td>$19.10</td>
<td>$19.10</td>
</tr>
<tr>
<td>Adelaide</td>
<td>$14.50</td>
<td>$14.50</td>
</tr>
<tr>
<td>SA country</td>
<td>$17.50</td>
<td>$17.50</td>
</tr>
<tr>
<td>Perth</td>
<td>$24.40</td>
<td>$22.20</td>
</tr>
<tr>
<td>WA country</td>
<td>$30.60</td>
<td>$30.60</td>
</tr>
<tr>
<td>Tasmania</td>
<td>$23.30</td>
<td>$23.30</td>
</tr>
<tr>
<td>NT</td>
<td>$32.30</td>
<td>$32.30</td>
</tr>
</tbody>
</table>

Please return order forms to:
CSU Winery
Locked Bag 588 Wagga Wagga NSW 2678
PHONE: 02 6933 2435
FAX: 02 6933 4072
EMAIL: csuwinery@csu.edu.au
WEB: www.csu.edu.au/winery/

Since its establishment in 1977, wines from Charles Sturt University Winery have been awarded 23 trophies, 84 gold, 164 silver, 394 bronze medals in national wine shows.