

Health Services Management



Why study health services management?

Postgraduate studies in health services management are designed for practising and aspiring managers in health services who seek formal management qualifications to complement their experience and/or undergraduate qualifications.

Health service managers play a key role in leading change and managing services strategically. CSU's health and aged service management courses prepare students for these roles by developing their management and leadership capacity with an emphasis on the authentic practice environment.

What is CSU's health services management program?

CSU's health services management program includes a Master, Graduate Diploma and Graduate Certificate in Health Services Management and a Graduate Certificate in Aged Services Management. Offered by distance education through Bathurst Campus, this program is suitable for students from a wide range of disciplines, including nursing, allied health, medical science, medicine, paramedicine, dentistry and business. The interdisciplinary nature of the student population provides a rich resource for learning as students share their experiences through the University's online teaching resources.

At Master level, students typically study 12 subjects over three years, which includes both core and elective subjects. Students enrolled in the Graduate Diploma usually study eight subjects over two years, while Graduate Certificate students study four subjects over one year.

Core subjects studied within the health service management courses are drawn from nine subjects specific to health services management. Electives are chosen from business, communications and human resource management. Studies of management and leadership theory, dynamics of healthcare systems, and epidemiology are common to all health services management courses. Students enrolled in the Master and Graduate Diploma consolidate their learning during the completion of two final subjects in health service planning and evaluation.

Students enrolled in the Graduate Certificate in Aged Services Management study management and leadership theory and other subjects specific to aged services.

The advantages of studying health services management at CSU

- distance education allows you to choose when and where you study
- by applying your studies to your own work context and experiences, your learning is always relevant
- there are no exams or residential schools
- you will have access to an extensive online support environment
- the interdisciplinary nature of the student group is a distinctive feature of the course



Course options

CSU's health services management program offers students the flexibility to alter their study pathway to meet their changing circumstances.

While students typically study two subjects per session, there is the option of studying just one subject at a time.

Students who hold an undergraduate degree may enrol in either the Master, Graduate Diploma or Graduate Certificate courses. Students who do not hold an undergraduate degree but have extensive experience may only enrol in the Graduate Certificate. On successful completion of this award, students may transfer to the Graduate Diploma which then articulates into the Master course.

Industry recognition

The Master of Health Services Management and Graduate Diploma of Health Services Management were designed in consultation with relevant professional bodies.

The courses are accredited by the Australian College of Health Service Executives.

Experienced academics

Learning is facilitated by a team of academics who are experienced managers and educators committed to management development through scholarly educational practice.

Our academics represent a diverse range of backgrounds including nursing, pre-hospital care, psychology, financial management and health planning. They have worked in a range of managerial roles within acute and long term care, community health and aged care in rural and metropolitan environments.

An integrated team approach to teaching and curriculum development provides students with a comprehensive learning experience.

Studying by distance education

A distinct feature of the program is its online support including discussion forums, direct email to teaching staff, access to subject materials and library resources, and electronic assignment submission.

The online discussion forums allow students to raise issues of interest, facilitate learning through discussion of contemporary topics within each subject area and enable students from a diverse range of backgrounds to share thoughts and experiences.

Study materials include printed packages containing a course overview, study guide and selected readings. Additional electronic resources are updated frequently, often within the session of study to complement the study resources provided.

www.csu.edu.au

For more information about courses and how to apply, please contact info.csu:

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Email: inquiry@csu.edu.au
Web inquiry: www.csu.edu.au/study/inquiry



Jennifer Azurin

Student in
health services management

"Talk about a drop in the water causing ripples in the ocean! I am so grateful to the CSU academic staff for being the inspiration for a proposal I recently submitted to promote quality and a positive culture of continuous improvement across our healthcare organisation of over 5000 staff.

"I like to think this is a significant achievement for our small work unit, for the numbers it hopes to attract (all those lovely ripples).

"I feel that Charles Sturt University's Master of Health Services Management has made a significant difference to my effectiveness as a manager, for which I will be eternally grateful.

"Thank you most sincerely to CSU."

Judith Anderson

Graduate in
health services management

"I found CSU's Master of Health Services Management extremely useful. I learnt essential information about managing health services, while the assignments provided an opportunity to practise skills.

"I received valuable feedback on tasks I was required to perform within my role."



CHARLES STURT
UNIVERSITY