

Aged Services Management



Why study aged services management?

Charles Sturt University (CSU) recognises the complex and multi-dimensional nature of aged services management and the significance of the management role in shaping the future of aged services. In response, CSU offers a Graduate Certificate in Aged Services Management that builds on the expertise of aged service managers and aspiring aged service managers, developing their individual capacity for effective management and leadership.

The course also provides a formal management qualification for those seeking to complement previous experience and/or undergraduate studies.

What is CSU's Graduate Certificate in Aged Services Management?

CSU's Graduate Certificate in Aged Services Management, offered by distance education through Bathurst Campus, has a strong emphasis on the application of learning to the students' current work context.

The one-year course is suitable for practising or aspiring managers who are employed in a wide range of aged services including residential, community and rehabilitation services. Students typically have a background in nursing, allied health, social work or administration. The interdisciplinary nature of the student population provides a rich resource for learning as students share their experiences through CSU's online forums.

Admission requirements

Applicants to CSU's Graduate Certificate in Aged Services Management should have a minimum of two years' experience in an aged care facility and be currently employed in an aged care related position.

Study options

The course offers students the flexibility to alter their study pathway to meet changing circumstances. While students typically study two subjects per session, there is the option of studying just one subject at a time.

On successful completion of this award, students may then enrol in the Graduate Diploma of Health Services Management, which articulates with the Master of Health Services Management.

Reasons for studying aged services management

- your work context and experiences are used as key resources for learning, making your learning always relevant to your practice
- study by distance education allows you to choose when and where you study
- an undergraduate degree is not required to study this course
- there are no residential school or exam requirements



What will I learn?

Students study a total of four subjects, made up of three core subjects and one elective. Core subjects aim to develop management and leadership capacity through a theory-based analysis of organisational issues within students' own context and in relation to the wider aged service policy environment. The elective subject is chosen from a range of subjects that are relevant to management within the aged services sector.

How will I learn?

As a distance education student, you can choose where and when to study without having to attend classes on campus.

A distinct feature of the course is its online support, including discussion forums, direct email contact with Subject Coordinators, access to subject materials and library resources, and electronic assignment submission.

The online discussion forums allow students to raise issues of interest with each other and the lecturer, facilitate learning through discussion of contemporary topics of interest within each subject area, and enable students from a diverse range of backgrounds to share ideas and experiences.

Study materials, including a study guide and selected readings, are posted to the students' work or home address. Additional electronic resources are provided within the session of study to complement the study resources provided.

Experienced teaching staff

The course's teaching staff are experienced managers and educators committed to management development through scholarly educational practice. CSU's academics have worked in a range of managerial roles within aged services, in rural and metropolitan areas.

An integrated team approach to teaching and curriculum development provides students with a comprehensive learning experience.



Jennifer Azurin

CSU student

"Talk about a drop in the water causing ripples in the ocean!

"I am so grateful to the CSU academic staff for being the inspiration for a proposal I recently submitted to promote quality and a positive culture of continuous improvement across our healthcare organisation of over 5,000 staff.

"I like to think this is a significant achievement for our small work unit, for the numbers it hopes to attract (all those lovely ripples).

"I feel that Charles Sturt University has helped make a significant difference to my effectiveness as a manager, for which I will be eternally grateful.

"Thank you most sincerely to CSU."

www.csu.edu.au

For more information about courses and how to apply, please contact info.csu:

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