



## The Supporter

June 2010  
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### INSIDE THIS ISSUE

(CLICK LINK TO GO TO ARTICLE)

- 1 [From the Executive Director, Thurgoona Social Space](#)
- 2 [Welcomes and Farewells](#)  
**Unit Updates:**
  - 2 [Staff Movements](#)
  - [Orange Update](#)
  - 3 [Wagga Res Support](#)
  - [Indigenous Support Update](#)
  - [Contact and Services](#)
  - 4 [Bathurst Clubs](#)
  - [Bathurst Res Support](#)
  - [Good News](#)
  - 5 [Wagga Residences](#)
  - [Events- Grad Roundup](#)
  - 6 [Wagga Clubs](#)
  - [Orientation Fundraising Report](#)
  - 7 [Darrambal](#)
  - [Thurgoona Residences](#)
  - 8 [Northern Region Catering](#)
  - 9 [Southern Region Catering](#)
- 10 [WW Res](#)  
[Staff Profile, Upcoming Dates,](#)

### Thurgoona Social Space



Construction is starting on the Gums "G" Bar project at Thurgoona

### HEPPP Funding

Recently, the Division has been working to submit proposals for a number of support programs for funding by the University under the DEEWR managed HEPPP program. A summary of the HEPPP program can be found on the DEEWR website [DEEWR HEPPP Info](#). This new government program replaces the previous equity funding program that the University received in past years. Part of the DSS 2010 budget was nominally made up from the anticipated Equity funding and will now need to be managed through the arrangements for HEPPP. For 2010 the University has commenced a strategy to manage the transfer from Equity to HEPPP funding. The program is targeted at the government's participation agenda for low SES students, including rural and remote. There are stringent program conditions that will guide the scope and objectives of the programs funded for 2011. DSS will need to deliver programs to support the student experience targeted at the government low SES criteria to be eligible for HEPPP funding support. There will need to be adjustments in programs and activities that we in DSS can deliver and support.

Some of the programs being considered are:

- Computer Supply Scheme for Rural and Isolated Students
- Isolated Student Relocation and Travel Subsidy Scheme
- Isolated Student Technology Assistance Scheme
- Isolated Student Textbook Scheme
- Scholarships
- Equity Access Support
- Emergency Food Vouchers
- Emergency Equity Grants

This is an exciting opportunity for CSU and DSS to develop new quality support programs with effective evaluation and review. Of particular opportunity is the capacity to link programs with the student experience and transition projects.

## From the Executive Director

*Andrew Callander*

### Staff Reporting Changes - Health and Wellbeing, Counselling, and Administration and Contact Services

Recently, I commenced the formal process to consult with staff members from DSS in the Administration and Contact Services group of the Division, as well as staff members from Health and Wellbeing and Counselling areas in regard to reporting and management changes planned for the Division. The changes evolve from the transfer of staff and responsibilities to Student Central and an increased awareness of the need to more closely align and link operationally, Health and Wellbeing plus Counselling programs, to the other student support program areas of the Division.

### VCF (Vice-Chancellors Forum)

I recently attended a VCF at which the future planning and direction of the University was discussed. The Vice-Chancellor will be shortly undertaking a roadshow to discuss the future of the University. In conjunction with the VC roadshow, I intend to conduct a series of discussions for DSS staff on the message delivered and how we in DSS will be involved in the future of CSU.

[Back to Index](#)

Articles are welcomed:

C/- Division of Student Services, Locked Bag 588  
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Sent via the internal mail, Faxed to 02 693 32032 or emailed to [rmiskell@csu.edu.au](mailto:rmiskell@csu.edu.au).

## Unit Updates

*"All things good to know are difficult to learn" – Greek Proverb*

### Bathurst Staff Movements - Christine Furnell

#### Bathurst Staff Moves

Due to staffing changes within the Division of Student Services and the loss of staff to Student Central, existing office space in the C4/C5/S18 precinct has been reallocated. The aim of these changes has been to create efficiencies and provide support for previously isolated staff. Some moves have already occurred over the past month and the remaining moves should be finalised by the end of June.

Brett Russell, Carolyn Weal and Robin Wills posed while moving!

#### **Completed Office Moves**

Staff member	Details
Rose Shaw	Moved from Office 1 to Accommodation Office
Brett Russell	Moved from Office 8 to Office 12 (C4).
Robin Wills	Move from Learning Skills office to Office 12 (C4)
Carolyn Weal	Move from Accommodation office to large office C5
Helen Soulios	Move from Accommodation office to large office C5
Morgan Grivas	Moved from Bar to Office 12 (C4)



#### **Office Moves still to Complete**

Staff member	Details
Video Conference	Video Conference to move to current reception in C4.
Christine Furnell	Moving from Office 9 to Office 10 (C4)
Tea room	Office 8 to become tea room (C4)
Gail Hadfield	Gail to use Office 2 for storage (S18).
Bev Pigott	Moving from Office 2 (S18) to Office 9 (C4)
Lea Stacker	Moving from S18 to CPD
Vacant office	Office 10 will be vacant in the short term



#### **The Executive Director Welcomes & Farewells the following staff:**

##### **Welcomes**

William George *Apprentice- catering*  
Kira Brice *Trainee- catering*  
Skye Takarua *Kitchen Hand- catering*

##### **Farewells**

Amber McDonnell *Maternity Leave - Catering*

### **Orange Update- Biggest Morning Tea Fundraiser**

The OSRC (Orange Student Representative Committee) hosted their annual Biggest Morning Tea to help in the fight against Cancer on Thursday 27th May 2010. The committee invited both students and staff to bring along some of their own baked goodies to help out or just open their pockets and donate in support of the very worthy cause. It was a great day in Orange and it was great to see the turn out and support of the event. There was plenty of yummy food to go round and the Morning Tea raised just over \$270 for the Cancer Council.

## Unit Updates (cont.)

### Wagga Residential Support Scheme- Fundraising



David and Brett on  
Horizontal Bungee  
- Lawn Day, Bathurst (May)

Late in March, the Wagga Res Scheme's Event Committee held a Traffic Light Night. The idea was a new take on an old theme, and was a fundraiser for Red Frogs (Wagga Branch) and Food Drive for St Vincent De Paul.

The night was an unbelievable success, even counting the fire alarm going off at the Crow Bar early in the night and some transport and sound issues. (The RA's worked together with Security to make sure all hiccups were ironed out quickly!)

Traffic Light night was a massive success. All expectations were completely exceeded, and **\$902.55** was raised for Red Frogs from door takings and a BBQ, which was phenomenal.

As for the 'try-it-and-see-if-it-works-it-might-it-might-not' canned food drive.....WOAH!

There were a monstrous **451 cans of tinned food** donated at the door. The food was donated directly to St Vincent de Paul society to assist with providing food for over 60 disadvantaged/ homeless people daily in Wagga Wagga. An amazing effort from students that have little money, but it does show that they care for others.

A wonderful success by the Wagga Res Support Scheme.

### Daniel Kime- Indigenous Student Support: Opening of Support Centre at NSW Police College

The May 2010 intake of the Associate Degree in Policing Practice saw the highest number (25) of Aboriginal and Torres Strait Islander policing students commence the program. There are another 27 Indigenous students studying at various stages of the program. These high numbers have been brought about mainly through specific pre recruitment programs that enable Indigenous students to meet the rigorous and high standards set by both Charles Sturt University and the New South Wales Police Force. The pre recruitment programs include;

- IPROWD (Indigenous Police Recruits Out West Delivery) which is a joint venture between TAFE NSW, NSW Police, Charles Sturt University and The Department of Education and Training. At the successful completion of the six month course the students receive a Certificate III in Vocational Education.
- MURRA is a High School based program run in the Illawarra Region which enables Indigenous students to complete 100 hours work at a local police station and they are supported in completing their Higher School Certificates.
- Darrambal (Skills Assessment Program) which is run by the Indigenous Student Services of Charles Sturt University is designed to enable Indigenous students equal access to tertiary education via a University course.



• PROUD MOMENT: Michael Lowcock and Tiartha Paulson (Session 2 students), Sgt. Selena Gilmore Indigenous Student mentor, Daniel Kime - Indigenous Support Officer (CSU) - Dr Petrina Lowe - Koori Acceptance Program CSU, Bruce Guy, Ray Eldridge - Manager of CSU Indigenous Student Services with Charles Sturt University staff at the launch of Indigenous study room last Wednesday.

As a consequence of high enrolments Charles Sturt University and the New South Wales Police Force have purchased a designated demountable building which will be utilised as an Indigenous Study Room. This room will enable the Indigenous students to meet and utilise facilities in the room such as computers, printers and other study material. The room will also enable the students to engage in tutorial assistance via the Indigenous Tutorial Assistance Scheme (ITAS), which provides a specialised tutorial service; administered through Indigenous Student Services (ISS), Charles Sturt University. Daniel Kime, of the Indigenous Student Services is currently managing the services available to all the enrolled Indigenous students.

The room was officially opened on the 26<sup>th</sup> of May 2010 with representatives from NSW Police Force and Charles Sturt University. This room will now be a permanent fixture at the NSW Police College and will go a long way to redress the educational gap for Indigenous students. The students are very excited about the room as it will enable them to get together in a common area for study and relaxation. It will form a focal point for all the Indigenous students and activities here at the College. At present the NSW Police Force has 2% Aboriginal employees, they are committed to raising this number to 4% by 2012. This study room, pre recruitment programs, support at the College and in the field will go a long way to obtaining these goals.

The support for our Indigenous students has increased dramatically in the past 3 months, and in the next article of "The Supporter", there will be more updates to come!

### Contact and Services: Student Central Update: Justine Everardt

As of Monday 21<sup>st</sup> June 2010, there will be regular phone support hours for Student Central as follows:

**Monday to Thursday 8am to 6pm and Friday 8am to 5pm**

This is to be able to support DE students who may need to place calls outside of normal work hours.

Hours will be arranged on the website soon.

"Fortune favours  
the brave"  
-Publius Terence

Student Central will continue to match each Library campus opening hours (with possible exception of Dubbo after 5pm, depending on comment). We will not operate on weekends and public holidays with the exception of student casuals handing out keys during res school in Bathurst as required.

## Unit Updates (cont.)

*Jean Ryan - Bathurst Clubs*

Second Year Communication students and the CSU Mitchell Rugby Union Club organised the inaugural Give Cancer the Kick Day, aiming to promote healthy lifestyles. The Day's activities included Shave for a Cure, a sausage sizzle, activities and games organised by the various uni clubs, inspirational speaker, raffles with prizes donated by local businesses and the Biggest Morning Tea.

Rugby player Adam Churchill, said he was looking forward to being part of the day. "Well it's going to be cold but it's a good and worthwhile cause. I guess I'll just have to find a good beanie" Adam said.

Anna Coleman from the Cancer Council's western region division said the day played an important role in raising awareness. "Give Cancer the Kick is a great opportunity to do this and it is fantastic that university students are taking the initiative to teach their fellow peers the importance of living a healthy lifestyle to prevent the risk of cancers", she said.

All proceeds raised on the day went towards the Cancer Council to provide funding for vital research, provide services to health professionals and support those affected by cancer.

*"The Past is History,  
Tomorrow is Unknown.  
Today is a gift,  
that's why it's called The Present"*  
-Unknown

### **James Kelly - Bathurst, Dubbo & Orange Residential Support**

What a start to the year it has been for the northern half in the residences. We started the year with the Bathurst campus full and waiting lists for students trying to get on. Dubbo has increased numbers from last year, and Orange has opened its new hundred beds to meet the increasing demand. We now have some 1400 students living in residences across the three campus' supported by 48 RA's and head residents, and 4 full time operations staff. With the impending changes to the administration team, the residences are going from strength to strength and I believe we all look forward to the changes ahead that will all lead to us improving the delivery of our services to students.

At the end of the first teaching period the RA's in Bathurst held a "high tea", where some of the attendees got confused with the dress and thought they would make it Moulin Rouge! The main purpose of the night besides celebrating a successful first term was a fundraiser for Bathurst Meals on Wheels. Nearly \$300 was handed to the organisation on the night, a great effort from the Bathurst RA's

The best effort for the first session goes to over 130 Bathurst Students who have done a fantastic job supporting the local community by getting involved with the cancer council by participating in the Relay for Life. Between sponsorship and games and competing, the Bathurst Students raised in excess of \$3000 for the Cancer Council.

Tristan Scott, New Res RA, was the main coordinator for CSU students participating in the Relay. The idea was discussed in detail at RA training, but it was Tristan who did all the organising and showed the initiative to find out the date and get things moving. He did a wonderful job in organising so many people to donate their time and money, and gave up a huge amount of his own time and money for such a worthy cause. There were also a number of others who contributed to the success of the event, including Eva Rickert and Martin Gray who were instrumental in fundraising, as well as Alex Leis and Jean Ryan, the Student Support Officers who were instrumental in assisting Tristan with getting this organised.

2011 will see some changes in the Bathurst Relay for Life, so the New Year could see Charles Sturt University Bathurst hosting a fantastic weekend of fundraising. I would love to see us to be able to invite the local community on to campus and show the university and the students in positive light!

In Orange the residences continue to develop their own culture and with the changing face of the university as a whole they combine with the OSRC etc to be involved in all aspects of university life and the community. Such activities as "Biggest morning tea", blood drives and community blood pressure checks along with volunteering for community tutoring programs are giving the students in residence a holistic experience at university.

I would like to thank Kev, Terri and Justine for a great start to the year and I look forward to an exciting second session and years ahead as the residences move forward. I also look forward to keeping the northern domination over those pesky southerners for years to come!

[Back to Index](#)



Bathurst RA's in roaring 20's outfits for a Meals on Wheels fundraiser

### **Carissa Perkins Shares her good news!**

On the 27<sup>th</sup> March Carissa was married to Anthony Perkins, her partner of just over 2 years. The happy couple got married at the beautiful Everglades Gardens in Leura (Blue Mountains) and had a wonderful 3 week honeymoon travelling around New Zealand in a Britz Campervan!

(Ps - Carissa is now "Perkins" not "Michel").



## Unit Updates (cont.)

### *Peter Bell - Putting Youth in the Picture*

We are very excited to announce the launch of the *Putting Youth in the Picture* program at Charles Sturt University. CSU has been granted the first NSW licence for this critically acclaimed program that is now used in more than 125 education institutions across Queensland.

The program uses a series of authentic but confronting movie scenarios to show how young people can become involved in life altering incidents as a result of poor decision making. The issues presented and discussed include sexual assault, a bar-room fight, use of illegal drugs, binge drinking and underage drinking at a party featuring all of these behaviours. As part of its regional engagement initiative, CSU is aiming to roll out this program across the Riverina region and one of the creators of this remarkable program will be delivering a public lecture to launch the program on Thursday 8<sup>th</sup> July 2010, 6:00 p.m. – Convention Centre, Wagga Wagga. For more information on the program, please visit:

<http://www.puttingyouthinthepicture.com/PuttingYouthInThePicture.html>



Pictured right is Adair Donaldson, from Putting Youth in the Picture.

### *Tisi Tukuniu - Events Coordinator*

Another onshore graduation season over! Now it's all eyes on Canadian and Asian Graduations.

Our thanks must go out to all the Campuses for their support and patience. May I also acknowledge the new heads of campus staff at Dubbo, Bathurst & Albury who took the bull by the horns and question, attended the meetings, checked the files for information, kept a cool head and most of all actually made it happen.....you are all winners, congratulations.

This year we did a couple of things differently. We moved to online payments of all hire gowns which worked better than expected. Our thanks to Bryan Collins who ensured we had the support and encouragement to make it happen. Thanks to Shiralee & Reann, and our helpers who put together the first list of online payments. We also attempted electronic emails for our VIP invitations for a couple of the Grads, and we are certainly off the starting block ready for 2011. Thanks to the Marketing Team Monique Shepherd and Graphics pro Amy Felke who made it come together.

I encourage all staff at CSU and all campuses; this is the way to save on paper....send out electronic email invitations.

Working alongside the Student Administration Team was effortless. In Albury our casuals hired for gowning didn't turn up and the Albury Team came to our rescue, assisting with the gowning. It was great to be working that day! The odds may have been against us at the beginning of the day, but we became one great team and the graduation ran to schedule.

Thank you to our Heads of Campus and their Administration Assistants. It was another year of interesting guest speakers with words of encouragement, wisdom and congratulations. Also thanks to the SRC committees who provided the casual help. It was particularly pleasing to see the schools sending helpers to assist. Our emeritus club members called and offered themselves as volunteers, and we had fantastic work from DFM, car park attendants, setup crew, pull down crew, our new truckie Sam Arnold, the Procession members, Presenters and those who made themselves available to attend and see their students graduate.....it's a big and main event.

Lastly I would like to congratulate and thank all those who graduated. After the years of study and commitment to achieve your awards it must be the sweetest.

As Bev Moriarty said to me all the way through Dubbo Graduations and it's a great saying ..... 'Keep Smiling'



**Pictures:** The end of a Wagga Education Graduation, The Grad Team winding down at "The End", and Albury Graduation

## Unit Updates (cont.)

*Peta Bullock - Wagga SSO Clubs*

It has been a quick 6 months. I had Macey June and turned 30 and am now back in the SSO saddle. A huge thank you to Tom Stening who has done a flawless job filling my position and I am very appreciative of the hard work put into keeping the clubs up to speed with all the changes that are occurring.

The major event for the session was the WAC Ag Rugby 60 year Reunion held at Beres Ellwood oval. Part of the Southern Inland Rugby competition, the three grades played the other arch rival CSU team Reddies. The club also had a golden oldies game with players having to be above 35yrs it was a great match to watch with beer belly's, grey hair or no hair running around the field (maybe just for the first 5 minutes until they were out of puff) the Reddies won the oldies match however Ag Rugby took out the other three grades convincingly. The rugby matches were followed by a black tie ball held at the RSL with 330 people attending the night, the biggest event held by a club so far this year.

A big thank you to Toby Perry and Mike Bailey for their assistance in having the bar on the oval during the games on short notice, without your help the club would not have had such a successful day.

Next session will see the clubs holding many events with the big ones being the VET club's Halfway festival and the Pharmacy Ball with over 200 students attending each event. Ag Race Day will come around on the 16<sup>th</sup> October. With exams being the following week numbers may be down but we anticipate a big turn out following last year's success.

Sport is in full swing with the following clubs playing in local/social competitions in many divisions; Hockey Ducks, Bushpigs AFC, Bushsows Netball, Ag Rugby, Ag Netball, Equestrian, Ultimate Frisbee and Reddies Rugby. Keep an eye out for results and news in the Daily Advertiser.

Signing off Peta Bullock SSO



## O Week Fundraising Report - Chris Roche

CSU students assist Volunteer Rescue Association

The fundraising efforts of Charles Sturt University (CSU) students have paid off for the NSW Volunteer Rescue Association (VRA). Each year during Orientation at CSU, the students select a charity or community organisation for which they raise money for during the week's activities. During Orientation 2010 the new students and Orientation student leaders raised a total of \$4 613.50 for the VRA. The top fundraisers were the students in Wagga Wagga who collected \$2 169.75 for the local VRA. They were followed by Bathurst with \$1 526.40, Albury-Wodonga with \$ 579.05, Dubbo with \$195.70 and Orange: \$142.60.

"The collection of over \$4 500 by the CSU students during the busy Orientation period is a wonderful effort and demonstrates the contributions they make to their local communities," said Mr Chris Roche, Student Support Officer in the Division of Student Services at CSU Wagga Wagga. Deputy Regional Coordinator of the Association's Wagga Wagga Rescue Squad Mr Ray Willett visited CSU Wagga Wagga on Tuesday 1 June to accept a cheque from Orientation student coordinators. The handover was held near Division of Student Services, building 20 near car park 2, Darnell Smith Drive, CSU in Wagga Wagga.

O Week Coordinators and Representatives are pictured at the cheque handover to Mr Ray Willett of the NSW VRA below.



2010 Wagga RA's in Orientation Week



## Unit Updates (cont.)

## Darrambal (KAP Programs) - Tamika Moore

Indigenous Student Services has had to overhaul elements of its recruitment recently to meet with the expanding student numbers that are congressing into the university system. Whilst doing this we have also recognised that the programme is expanding and will be taken outside of Wiradjuri country for the first time this year. Consequently other First Nations and their country will become hosts of this programme and we will be guests in their country. Although the Koori Access Program "KAP" had its beginnings for CSU within Wiradjuri country, it was always inclusive of people of other nations which illustrated the importance of the phrase "sharing learning in Wiradjuri country" with its powerful emphasis on sharing.

Out of respect for the Wiradjuri people, in whose country many CSU campuses are located, a Wiradjuri word has been adopted to name this programme, instead of KAP. "Darrambal" means "footmarks" or "roadway" and is used here to represent the life-long journey of learning we all travel.

Darrambal is an innovative skills assessment programme. During it, the skills and abilities you already possess and your potential to succeed in your preferred course of study will be assessed. It may begin an alternative pathway for you to continue the journey along your personal "roadway of learning", beginning with CSU.

Darrambal is designed for Aboriginal and Torres Strait Islanders and is administered by CSU's Indigenous Student Services group (ISS).

The name itself was given to us by an ISS staff member, Daniel Clegg, who operates from our Thurgoona campus. Daniel is a Wiradjuri man of the Bogan River mob out near Peak Hill in NSW, nephew to Ngangaana and son to Yalmambirra. Daniel has undertaken and obtained a degree through Charles Sturt University in Bachelor of Applied Science (Parks, Recreation & Heritage), and continues to learn Wiradjuri culture through the Wiradjuri Eldership and knowledge system.

During the course of this year, there will be three Darrambal assessment programs running-

1. Off-campus, around July 2010, at Booderee National park, for DEWHA cadets (park rangers) and Wreck bay Community.
2. On-campus, around August 2010, at Goulburn Campus, for policing course.
3. On-campus around September 2010, at Bathurst, general intake.

With these assessment programs running we will hopefully see another increase in ATSI numbers through Charles Sturt University similar to last year, where we saw a large increase in student numbers due to a larger cohort of staff on board and an increased advertising campaign.

In the next issue of "The Supporter", we will give you the run down on how the program went at Booderee National Park.

*"Don't bother just to be better than your contemporaries or predecessors.*

*Try to be better than yourself" – William Faulkner*

## Thurgoona Residences - Kurt Neville

With the exams almost complete, the Thurgoona Residence car parks are looking a little sparse. Students are beginning to make their way home for the holidays after an action packed First Session. During 2010 the RA's of the RSS have been busy with organising events such as Block Paint balling, Organising Merchandise in Hoodies, Trackies and footy shorts, as well as hosting , along with the Murray Campus council, a highly successful 'Stress Less day' on the final Sunday of session.

Thurgoona also hosted a very successful Harmony Day, driven by Zara Youngblutt - RA Yellow house (face painting below). Performances included a traditional Chinese 'Fan Dance' (picture below) as well as a martial Arts Demonstration.

Blockies seem to be content with the way things are rolling this year, with our accommodation remaining full all bar about 8 rooms... a huge positive for our campus! A few new changes in Thurgoona since the last Supporter...

The Woolworths Supermarket, Butcher and Chemist are open and utilised by the students and staff daily. Work has begun on the extension of the Gums Café, keeping an already busy Tom Hogan on his toes. 'Rehab' (the old Student Pavilion) is moving along with the installation of some HD TV's, Wii's and DVD players... which

have been used tirelessly since going in a few weeks ago, constant thanks to DSS come flowing into my office about them. 'Rehab' is on an after-hours access trial at the moment, with RA's providing access on a supervisory level. The hope is that it will soon become a 24 hour non-alcoholic area students can access, similar to the learning commons. Security concerns seem to be much more under control, with thanks to Facilities Management for their prompt and ongoing support for our Residential Students, whether it is the cold weather, or the increased presence of security... these have contributed to zero incidents for the last 3 weeks. A fantastic result, lets hope this continues.

Our relationships with other local stakeholders is on the up and up, with discussions taking place with Trinity Anglican College for the use of their indoor Facility - A multipurpose Hall that can be used for both sporting and academic purposes. Positive relationships with Thurgoona Football Club and the Thurgoona Country Club Resort continue to be forged with the sharing of sporting facilities, gym, netball courts and footy ground. Discussions have also begun with Kim at the Thurgoona Community Centre - who is also our local Red Froggie, about hosting some events in the TCC like a Master Chef Cook-off and PJ Party... We have some Thurgoona Residents to represent at the next TCC meeting. Exam time nearly finished, holiday time and back into it with a 'Principals Welcome' Planned for First week of session 2. Things are moving along well in sunny Thurgoona.



## Team Leader Food and Beverage Services -Joleen Wright

## Unit Updates- Food & Beverage

### Catering - Northern Campuses

All lot has been happening over the past few months in Catering units on Bathurst, Orange and Dubbo Campuses. We have launched the **Smarter Choice Smarter You** concept recently at the Bathurst campus. When you see the logo (below) displayed in any of our outlets, it stands for a healthier, smarter choice for you when compared to any other menu choices on display. We gave away a couple of Ipod armbands to some lucky students in food central as part of the launch and it has been well received from the students. It will be rolled out to Orange and Dubbo Campuses shortly so keep a look out! Over the past couple of years Catering have been hosting Dietetic students in the workplace. The students are given a nominated project to work on that is related to our core business. Past projects include special diet information and reference booklets, HACCP plans for several processes that we currently use, updating our labelling procedures and ensuring that we are complying with current guidelines and many more. We are looking forward to working with the dietetic students on upcoming projects and being able to implement them into our daily operations and services.

I would like to acknowledge the efforts that were made by catering staff over all 3 northern campuses during the graduation ceremonies and associated events including scholarships. It was executed extremely well and I would like to congratulate everyone one a great team effort.

We look forward to catching up with you all next issue with some more news and upcoming events.



Above: Sai and Morgan, working Graduations in Bathurst

### Bathurst Outlets

We are in the process of upgrading services to The Library Commons Coffee outlet. A larger range of hot food, gourmet sandwiches & wraps, muffins, cakes and slices will soon be offered. We are also going to have an eftpos facility available which will commence soon. We are aiming at assisting the Bakery with its high demand for coffee and food and to improve waiting times.

Food Central has come a long way since the beginning of the year. Additional improvements have been made to the services offered to students post renovation and we have a couple of new and exciting changes to come to the dining hall. Students have been enjoying a cold glass of soft drink with their meals of late as we have had a post mix machine installed. All staff and students are welcome to purchase a meal in Food Central and the price of meal includes a free soft drink. A new drink fountain is due to be installed in the next month or two making fresh cold water available 24/7. It is World Cup Fever in food central during June and July so why not pop in and have a look! We have a South African Chef who goes by the name of Renier who is cooking up some tasty South African dishes for us to try over the next couple of weeks so if you are lucky you may get a taste if you're quick!!

Our chef's have also been busy helping to raise money for The World's Biggest Morning Tea, by preparing some delicious homemade scones with jam and cream for the event.



### Orange & Dubbo

Orange campus has a few new staff join our team. Nicole Dews is our new Chef who will be cooking up a storm with Jan, providing some yummy soups and hot dishes to warm you up this winter. Linda Negfeldt is also now part of our catering team in Orange and is keen to provide you all a coffee hit when you need it most. We are currently recruiting for a Trainee to work with the Orange Team which will be hospitality, retail and beverage focused. Kevin Faulkner, Student support officer in Dubbo recently hosted the dinner for the Wiradjuri Council of Elders on May 28th. All who attended enjoyed a delicious meal which was prepared by our Catering Manager, Adrian Bowden, and Trish Brennan, the Front of House Supervisor from Bathurst Campus ensured everyone was well looked after during the course of the night.

LEFT: the New Healthy Eating logo Advertisement.

### Congratulations and Development

Catering would like to congratulate Sollya Richardson who gave birth to a little boy, Manning (Mani). Well done to Sollya and Paul, and Sai Mudaliar who is engaged to be married hopefully next year!

Overall we have had a busy couple of months and it looks like being the same in the coming few months. We have a large number of staff who are currently studying. Food Service staff are in the process of completing Certificate 2 Hospitality Operations to further their skills and knowledge, kitchen hands have been busy acquiring forklift tickets to assist them in their roles, administration staff are undertaking studies in Business Administration Certificate 4 and a couple of us are participating in the Frontline Management course.



Bathurst Catering getting into footy fever for the world cup

## Unit Updates – Food & Beverage (cont.)

*Southern Region News - Toby Perry (Team Leader)*

Hi All,

There's been a ton of stuff happening here, so, without any further ado, here's the readers digest version, so it will fit into your coffee break. Speaking of coffee, I will start at **Thurgoona**, where the "Rehab" coffee service has been expanded with fresh sandwiches made daily during full session. If they haven't landed already, there's also some beautiful fresh muffins coming online there at Rehab, so you now have an excuse to go and try them. Tom Hogan needs researchers to go and purchase a muffin (which I believe are heavily discounted if you grab coffee with them) and offer feedback!

### WAGGA WAGGA

Wagga campus has had plenty of construction progress.

The new student social space has reached final design stage and tenders are being sought as you read this for the contract to refurbish the BLDG20 Noshpit and Crowbar precinct.

A lot of people have contributed valuable time and work on this project which will beautify and vastly improve the functionality of the space for our students (and as a bonus.....for us).

This is however, a major project and will impact on the operation of both venues in the heaviest section of work, so keep an eye out for expanded services at the Mouthtrap and the Club when this is happening and the venue is closed for a period of time. Short term inconvenience will mean long term benefits though.

The plans for the new area will be on display!

Significant progress has been made with the proposed Food and Beverage area at the learning commons as well. The refit of the older library spaces will bring it into a whole new era; it's modern, open and very inviting, with a 24hr section like the ones in operation at other campuses presently. Our involvement with this project is particularly satisfying, as so many divisions are working as one to ensure the best result.

There are still many aspects which have to be resolved, but the initial concept looks great so far, and the amount of space they have given us to use is perfect for two brand new and stylish venues.

Watch this space!

### OTHER WAGGA STUFF:

We had some help from the lovely full board Head Res, Lana Whytcross, who took some professional photographs of (Senior Chef) Henri's dish for a promotional blurb in the next edition of "Wagga Lifestyle", a local glossy quarterly magazine. We are profiling our events facilities in an effort to bring new clients out to CSU from Wagga Wagga for their next business or private event.

As the third session gets nearer, we are ramping up our presence as a quality venue and catering provider locally, to try and keep the troops busy for what most expect to be a fairly sedate first session 3.

Discussions with other Universities who have recently adopted a similar model have shown that it can take a couple of years for everything to return to a logical rhythm, so in advance we are opening up the doors and combining forces with the CSU winery and the cheese factory to keep some momentum all the way to Christmas. Thanks Lana!

**The Greasy spoon changes its image (but not its name).** You may notice next time you are over at "the spoon" we have installed a window counter and some comfy backed stools for patrons of the café. In addition, last week the outdoors tables and chairs arrived and we now have them outside for people to enjoy the bursts of sunshine that are still intermittent (pics above right).

Long term, we have some ideas on expanding outwards, physically and variety-wise, but with everything else on the go, it may have to be done a bit at a time where opportunities present themselves. This is to cope with the demand of more staff being in the area from the equine, veterinary, DoPI and hopefully soon from the much anticipated future science hub. We will be reviewing the CSU wine list before the next edition of the newsletter with some luck, so keep an eye out later in the year for some new wines, including a "tempranillo" by our own winemaker. That's about it for now, Toby.

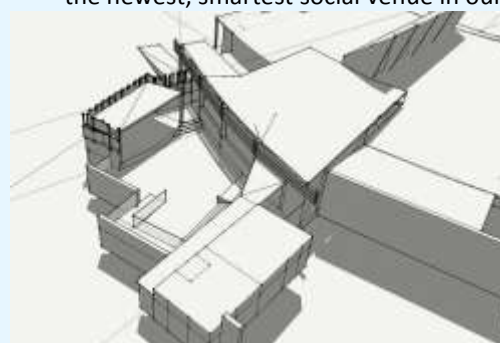
The New Greasy Spoon  
Wagga Wagga



### THURGOONA

Rehab is now the spot to go on campus if you want a sandwich made on the spot. This is a trial only, and it can only keep going if enough support is there to sustain it, so if you do occasionally drift over to the Thurgoona supermarket due to your addiction, you know its time to get back to Rehab!

The Gums café too is going to get some changes, with construction starting on the new "G" bar on the car park side of the building (Perspectives and construction pictures below). While this may cause disruption, it is a project that has been in the pipeline for some time, and it will be an awesome social space for the Thurgoona residents, both on and off campus. As the project gathers momentum, remember it will feature an indoor and outdoor lounge area, with outdoor stage and potentially hot meals from a specially designed menu. Tom will soon have some plans up for staff and students to see the newest, smartest social venue in our operation.



[Back to Index](#)

## Staff Profile: Pettina Love

### Name:

Pettina Love

### Role:

Team Leader,  
Wagga, Albury,  
Goulburn

### Birthday:

(ask me!)  
Approximately  
17th July 1969

### Place of Birth:

Malaysia

### Background:

#### Personal:

Australian Aboriginal. My mother is Aboriginal  
Father is Scottish and my Step Mother is  
Chinese!

#### Educational:

Bachelor of Science, Honours in Applied  
Science, PhD: Spatial and Temporal  
Characteristics of Arsenic in the Bogong Moth

### Favourite Food:

Short Soup!

### Favourite Place:

Home

### Tell us a little something about yourself:

I lectured Physics for a while! I'm  
environmental scientist with a strong  
environmental and chemical background. I  
have a strong background in chemical and  
statistical analysis, skills that are handy  
ANYWHERE!

I've been living in a teepee for the last five  
years. We were going to build, and it may still  
be the plan, but at the moment we're happy  
as we are.



## Peter Bell - Wagga Residences

Time is a circus, always packing up and moving away – *Ben Hecht*  
...and very quickly it seems.

This year the Wagga Residences have seen many achievements, many  
developments, many events, many cram-sessions, and many Friday  
afternoon...debriefs – indeed a circus.

The good news continues to flow, with a mid-year update of the Residential  
Support Scheme's fundraising efforts; so far the RA's and supporting students have  
raised over \$3,000 which will be donated to the Wagga Red Frogs Crew at the 2010  
'Global Dinner' held at the Dining Hall later this year. The Red Frogs have been an  
amazing support to our students at many CSU events, providing food, lollies,  
hydration stations and other services, including coffee during exam weeks and a  
move-in service during O-Week. The Red Frogs are committed to providing a safe  
and fun environment for all students, and we are thrilled to be able to support  
them in their mission.

We are also delighted to announce that Ellen Simpson and Luke Richardson, both  
Residential Advisers at the New Residences, have been chosen to represent CSU  
Halls of Residence at the National Association of Australian University Colleges Inc  
(NAAUC) Conference for 2010. We wish them well for the conference and look  
forward to the information, programs and initiatives they bring back to implement  
within our Residential Community.

The Head Residents we have been fortunate enough to work with this year have  
been an incredible force, handling a number of portfolios and committees and have  
led the RA's this year to much success. The Sporting Committee for Session One  
provided a platform for South Campus to, yet again, demonstrate their proficiency  
on the Touch Football field. The Merchandise Committee has successfully provided  
whole campus merchandise to our 1200 students. The Issues committee has been a  
great support to CSU green and the Universities commitment to sustainability.  
Together, with the Events and Catering Units, we have had some successful student  
dinners – one of which we were very fortunate to have the founder of the Red  
Frogs, Andy Gourley attend as a guest speaker (picture below) and another was our  
very first Cocktail Night for the New Residences held at the Nosh Pit.



### Exciting things to come in the Wagga Residences:

**Inaugural Suicide Prevention Meeting, Wagga Network**, held 30<sup>th</sup> June, Joyes Hall –  
This is a gathering of interested community members to establish a suicide  
awareness and protection network, and stronger connections with each other in  
the Wagga and surrounds community; the initial setup is funded by Mission  
Australia

**Tree Planting Day**, held on Saturday 31<sup>st</sup> July, kicking off with a BBQ Breakfast at  
8:30 a.m. (cooked by the effervescent [even at that hour] Peter Bell) at the  
Dentistry Building

**The opening of the Student Space**, Date TBA – This passive recreation space for all  
students will be open in Second Session, and we are looking forward to seeing the  
students get a lot out of this project.

A special thanks to all who supplied articles for this edition of The Supporter.  
Please don't forget to keep them rolling in C/- Division of Student Services,  
Locked Bag 588, Wagga Wagga NSW 2678, sent via the Internal mail, or  
emailed to [rmiskell@csu.edu.au](mailto:rmiskell@csu.edu.au)

## Important Dates

### July:

12<sup>th</sup>: Session 2 Begins  
30<sup>th</sup>: Edition 3 of the Supporter

### August:

20<sup>th</sup>: Session 2 Mid-session Break

### September:

6<sup>th</sup>: Session 2 Classes resume

### Charles Sturt University

Division of Student Services

[www.csu.edu.au/division/studserv](http://www.csu.edu.au/division/studserv)

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**STUDENT SERVICES**  
supporting student life

[Back to Index](#)