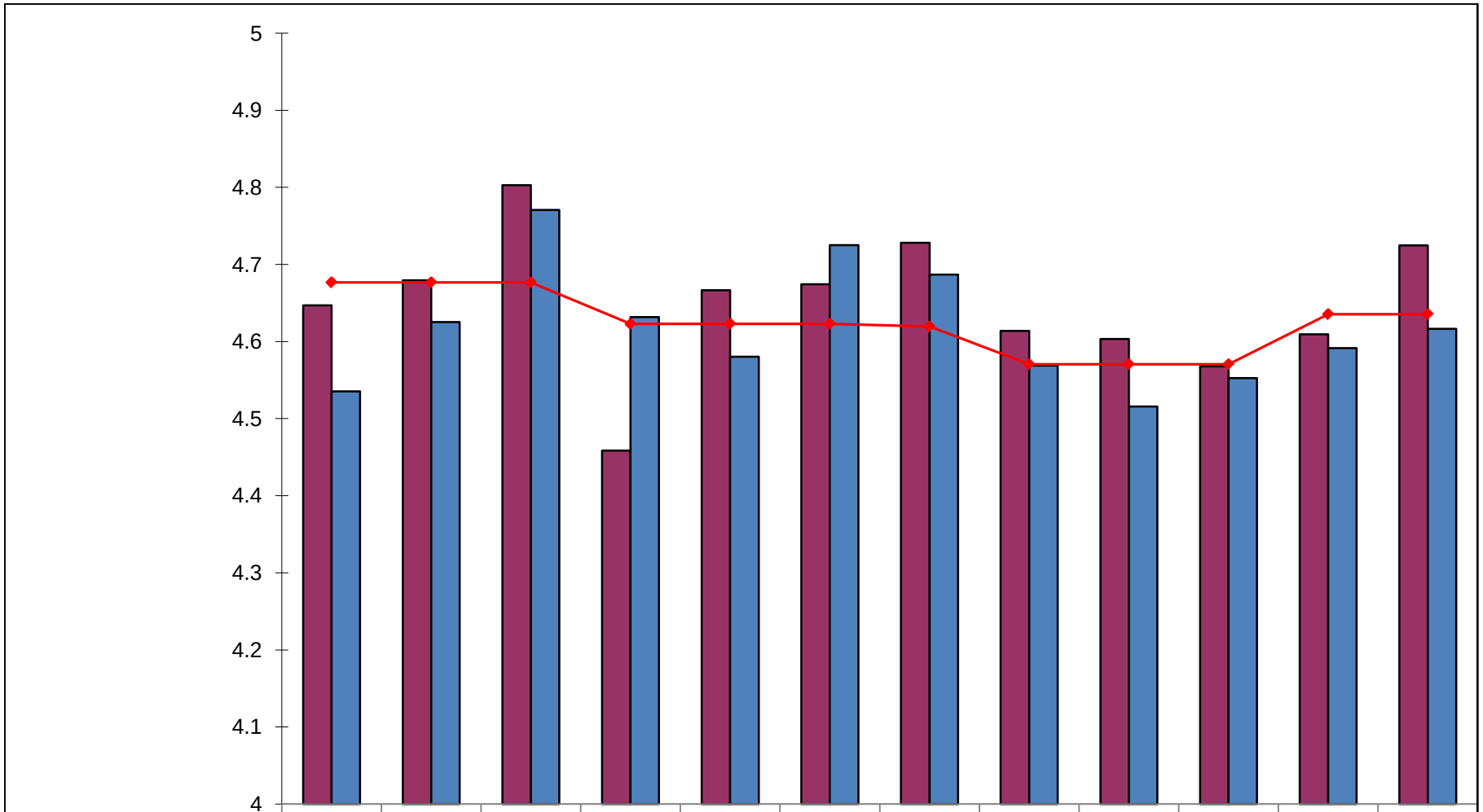
Customer Satisfaction Survey
Updated 14/07/2008 11:37 AM



	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08
Service Desk	4.647058	4.679365	4.802752	4.458715	4.666666	4.674242	4.72800	4.61371	4.60345	4.56769	4.60927	4.72464
Other Units	4.535294	4.625396	4.770642	4.631578	4.580392	4.725190	4.68675	4.56875	4.51557	4.55263	4.59136	4.61650
Weighted Average	4.676752	4.676752	4.676752	4.622798	4.622798	4.622798	4.61937	4.57030	4.57030	4.57030	4.63544	4.63544