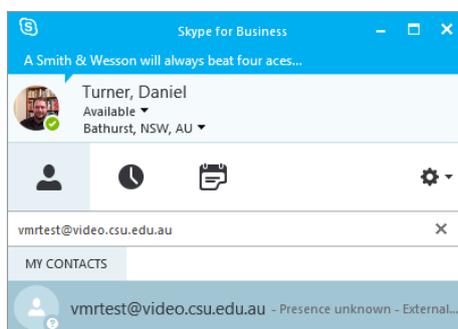


How to Test a CSU VMR

All CSU Video Conferences are assigned an automatically generated Virtual Meeting Room (VMR) that is available from 5 minutes prior to the start of the conference. In addition, most CSU staff will also have access to a personal VMR that can be used to host ad-hoc (non-scheduled) meetings.

A test VMR is available for any meeting participant who wishes to perform a test prior to joining a CSU conference. This test VMR can be accessed at <http://conference.csu.edu.au/vmrtest> using any common web-browser or by entering `vmrtest@video.csu.edu.au` into the Pexip Infinity Connect mobile app, Pexip Infinity desktop client or by adding it as a Skype contact.

CSU staff may use the test VMR by opening Skype for Business and typing `vmrtest@video.csu.edu.au` into the **Find someone** box in Skype for Business, as shown below.



To run a test call, we recommend you ask a colleague to join the test VMR from their PC. Joining from a web-browser is the quickest method, although any of the software clients mentioned above can be used. We suggest testing the following.

1. Access to the VMR
2. Sound quality for all participants.
3. Video quality for all participants.

After connecting to the test VMR in a web-browser, you will need to perform the following actions.

1. Allow the browser to use and share your web-cam and microphone. We recommend use of a headset for the best audio quality.
2. Click the Start/Connect button to place a video/audio call into the VMR.

Non-CSU participants attempting to access the test VMR via the web may experience issues if accessing from a restricted government or corporate network.

Certain web-browsers including Internet Explorer and Apple Safari require installation of an additional plugin, Adobe Flash, in order to access a CSU VMR. DIT recommend Google Chrome as the preferred browser for all participants wishing to join a CSU conference over the internet.

Skype Personal can be downloaded from <http://www.skype.com/en/download-skype/skype-for-computer/>. CSU Staff can install Skype for Business from the Install Software shortcut (Windows only).

For further assistance with the CSU Video Conferencing system or accessing a CSU VMR, please contact the CSU DIT Service Desk.