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LibraryNews@CSU

brings you news of the latest resources and services available and tips to help you get the most out of your CSU Library.

Read [LibraryNews@CSU](http://www.csu.edu.au/division/library/libabout/newsletter/librarynews.htm) online at: <http://www.csu.edu.au/division/library/libabout/newsletter/librarynews.htm>

Library hours

<http://www.csu.edu.au/division/library/libabout/openhrs.htm>

Sharing resources with our region



CSU Library and Kildare Catholic College sign a School Borrowing Agreement

An initiative this year to allow regional senior school students and staff to borrow from CSU libraries has proved extremely popular.

To date, 17 schools in the Albury, Wagga, Bathurst and Orange regions have signed agreements with the Division of Library Services. Senior students and staff of these schools have courtesy borrowing rights and the use of most CSU Library services.

Jack Barnett, Lewis Day, and Phoebe Norton-Knight are Year 11 students at All Saints College, Bathurst, and recently visited CSU Library with their Modern History teacher and class. Jack and Lewis have been to CSU before - Jack to take part in research for the Human Movement Studies Unit - but the advantages of being able to use the Library facilities have only become apparent to them as they undertake HSC studies. As Lewis commented, the university library is able to provide resources of greater depth and detail, for all the class, to supplement the resources available at the College library, which has to cater to a wide range of ages and topics.

Phoebe, Jack and Lewis have joined the Library as School Borrowers, and intend to use the Library for assignment resources in all their subjects. They were encouraged by Library staff to also make use of the Library's services, such as Information assistance, periodicals and photocopying.



Phoebe Norton-Knight, Lewis Day and Jack Barnett

After a tour given by Library staff, the class teacher, Mrs Olga McKinnon, spent time assisting the students to identify the areas and specific resources they will find valuable, with most of the class borrowing useful resources for their current History assignment.

Charles Sturt University draws strength from its ongoing commitment to regional engagement. For Jack, Phoebe and Lewis, and all our School Borrowers, that commitment has just become a welcome practical enhancement for their HSC endeavours.

Schools who have joined the initiative so far:

- Albury High School
- All Saints College Bathurst
- Bathurst High School
- Border Christian College
- Canobolas Rural Technology High School
- Kelso High School
- Kildare Catholic College
- Koorringal High School
- MacKillop College
- Mater Dei Catholic College
- Mount Austin High School
- Riverina Anglican College
- The Scots School Albury
- The Scots School Bathurst
- Wagga Wagga Agricultural Institute
- Wagga Wagga Christian College
- Xavier High School

meet

Tim Eggleston

Recently appointed
Information Librarian
at Albury



Where did you work before CSU?

At Upper Murray Regional Library, in the public library for Albury Wodonga and surrounding region.

Who or what has had a big influence on your professional life?

The borrowers at UMRL, particularly users of the Interlibrary Loans and reference services, gave me an experience of providing a service to those who might otherwise be “disenfranchised”.

What would you do with \$1,000,000?

Give it away!

As an Information Librarian, what is your most frequently asked question?

Anything to do with referencing.

Preferred weekend activity/ies?

Sleeping in, preferably with (partner) Annie.

What do you want more of?

Weekends.

What’s the best thing about your job? The worst thing ...?

Best thing: being a resource person for students and staff in their endless and noble quest for information and enlightenment.

Worst thing: I honestly can’t think of a worst thing.

What makes you angry?

The idea, and prospect, of a freeway through the middle of Albury. And the political machinations that resulted in the final decision.

If you could choose an alternate career, what would it be?

Librarianship is my alternate career

What are you reading now?

I’d like to say that it was How to be a better Information Librarian but it’s not. Rather, Sheer will: the life and climbs of Michael Groom [Australian mountaineer]

What are you most proud of?

My 3 boys.

Loans policy changes in response to client feedback

From 25th July all CSU staff & students will be able to renew their loans more than once

	CSU Undergraduate	CSU Higher Degree & Staff
Books & AV	14 day loan & 2 renewals	28 day loan & 3 renewals
DVDs & videos	14 day loan - no renewals	14 day loan - no renewals
Short Loans	2 day loan - no renewals	2 day loan - no renewals
Reserve	2hr loan - no renewals	2hr loan - no renewals

Assistive Technology improves disabled access to resources



The establishment of the Assistive Technology Rooms at Wagga and Bathurst Libraries, together with the equipment installed at Thurgoona Library will greatly enhance the ability of students with disabilities to access library resources and provide new learning opportunities. The Assistive Technology initiative has been a joint effort of the Library, in particular the Disability Access Team, Student Services and the Division of Information Technology (DIT).

The Library has provided space, adjustable furniture and other fittings. DIT has purchased computer terminals and scanners for the three main library campuses whilst Student Services are purchasing software and laser printers. Students wishing to access the rooms will need to be registered with Student Services and bookings made through the library information desks.

The assistive software is designed to help students with differing disabilities. JAWS 6.0 for example, is screen reading software designed to assist students with visual impairments and blindness. Dragon Naturally Speaking 8 software will enable students with motor difficulties to dictate rather than use a keyboard and Kurzweil 3000 version 8 will be able to assist students with learning disabilities such as dyslexia by highlighting and reading text aloud.

An official launch of the facilities is expected to take place during Spring Semester.



SmartSearch launched

All CSU Library online resources, including databases, journals, library catalogues, statistics, websites, dictionaries, and images, are now available through SmartSearch searchable gateway. CSU's students and staff have access to over 300 online information resources via single interface.

SmartSearch was launched across all campuses in March this year. Among the many interested participants at the launches were the Vice-Chancellor, Ian Goulter, and Executive Director of UNILINC, Rona Wade, who was demonstrated by a cross-campus team, who have worked for two years in collaboration with UNILINC to bring this valuable research tool to CSU.



Prof Ian Goulter, CSU Vice-Chancellor, Rona Wade, Executive Director & CEO, UNILINC (3rd from left) with members of the Library's SmartSearch Team: Sarah Bishop, Irene Evans, Tahnee Pearse, Kerryn Amery and Katherine Jackson

2004 figures showed only two in five students using Library databases for research. As Kerryn Amery, project manager for SmartSearch, says: "In the world before SmartSearch, there were 40 different databases and students had to learn how to use all the different ones. It was frustrating learning all the different strategies." Now students and staff are able to type in a single search and be given a result list from all of CSU's online resources. In addition, SmartSearch can be personalized, with researchers being kept up-to-date with new information in their particular area of study.



Rona Wade, Executive Director & CEO, UNILINC, Shirley Oakley, Executive Director, and Kerryn Amery, Director Information Services

As one of the earlier University Libraries to take on and customize this cutting-edge technology, CSU Library has once again responded keenly and effectively to the expanding information needs of our diverse university community.

"Just a quick email to congratulate all at CSU for providing better services, particularly for Distance Education students. Yesterday, I used the SmartSearch facility. Fantastically quick access to the information I was looking for. Normally I go through the Library catalogue and search on a particular journal title, then use the link to get through to the online resource. SmartSearch is much quicker than this process! Keep up the good work!"
(Christine Miller, student 9/5/05)

The Wagga Library Staff wins the VC's Award for Excellence

The Wagga Library Staff have been awarded the inaugural Vice-Chancellor's Award for Excellence (Teams) for 2004. The event that led to this award was a flood that occurred in the Wagga Library in 2004, the week before "O" week, when a newly installed cooling tower was left with a blocked drainage outlet over the weekend. Water cascaded down through all five levels of the Library causing considerable damage in its wake. Library staff, with much help from Facilities Management, DIT, Student Union and Security, all worked very hard to restore the Library to a usable state in a relatively short time.



Kerryn Amery (Director), Alice Ferguson (Manager Client & Information Services) and Prof Ian Goulter (Vice-Chancellor)



Prof Ian Goulter and Wagga Library Staff

In 2004 we

- scanned and emailed 11,284 items to Distance Education students
- spent \$13,500 on ergonomic chairs for student workstations
- added 14,227 new non-serial items to the collection, at average of \$55 - total expenditure \$782,804
- 450,000 people visited the Library
- gave 495 information literacy classes to 9,549 participants
- ensured maximum availability of our 605,215 books and 22,246 serial titles (450,000 loans)
- averaged 2,500 hits a week on Electronic Reserve
- answered more than 20,000 information queries

Welcomes Canadian students

CSU opens its new campus in Ontario Canada on 29 August 2005, initially offering Bachelor of Education.

The Division of Library Services is responsible for establishing a Library at the Ontario Campus. A Library project team is finalising arrangements. The project team, led by Kerry Amery is drawn from across the Division. Team members are: Guy Lewis, Jennifer Morrice, Penne Carr, Greg Fry, Jan Murphy, Karen Fitzpatrick, Bryony Hosie and Terry Noonan from Dubbo Interactive Learning Centre.

Ontario students will essentially have the same Library privileges and obligations as any CSU student. They will have access to the CSU Library's collection of 500,000+ books and print journals, 13,000+ online resources (journals, ebooks, reference resources), SmartSearch, eReserve (online readings), as well as a small physical Library at the Ontario campus. Ontario students will not be able to request physical items from CSU's Australian Libraries but will be able to request, via the Library's catalogue and web site, articles and chapters from journals, books, conference proceedings, etc which will be scanned and delivered from Australia to the student's desktop.

Ontario students will have full access to the resources and services available via the Library's web site including subject guides, publications, online reference and much more. They will be able to post messages to the Library's forum and interact with other Library patrons from across the world. Skilled information and reference advice, support and training will be available

via the Library's online "Ask a question" service which is staffed by a cross campus team of Information Librarians. SmartSkills, the Library's online information literacy tutorial will enable Ontario students to learn and update their topic analysis, searching (catalogue, database, web) and referencing skills. In addition, one of the Library's most skilled and experienced trainers will visit Canada to conduct face-to-face information literacy training during O-Week. A Library tutorial will also be embedded into the curriculum for one of the first semester subjects. This targeted tutorial will provide students with skills necessary to search for and evaluate resources for one of their assessment tasks.

The collection in the Ontario Library will include reading list materials and a number of donated materials, many from Canadian based publishers. The Library's project team is busy cataloguing and processing these resources. Some of this work is being done remotely in Australia. The remainder of the work will be done by a CSU cataloguer on site in Canada. During her visit to Canada the cataloguer will also train a Canadian library technician who will be hired casually to undertake ongoing cataloguing work.

The establishment of a Library service in Ontario in such a short period of time is very challenging and exciting. The CSU Library team look forward to welcoming our Canadian patrons and providing them with the resources and services they require for their studies.



20 Years with Library Services

Congratulations to Library staff, Robyn Lonard and Alison Gibbons, who were awarded a medal for 20 years of service. A lunch hosted by the Head of Campus was held in Wagga on 5 July to celebrate this great achievement.

Wanted ... your feedback



- are we telling you everything you want to know about the Library?
- like to comment on anything you've read in this publication?

Email your comments and feedback to: sbishop@csu.edu.au

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Charles Sturt University Library Homepage: www.csu.edu.au/division/library/

NewbooksNew booksNewbook

Have a look at your
Library's
New Book Display

New titles listed
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[www.csu.edu.au/division/library/
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