

Kathy Rigney, Library Officer, Information & Liaison

New Library Website

Last month the Library launched its new Website. The new Website has a fresh and modern appearance with a simplified interface and an uncluttered layout. Every page on the Website includes an intuitive navigation menu. The homepage features a powerful "Quick Catalogue Search" box, a dedicated news area for promoting new Library resources, and a slick Flash animation to showcase highlights of the Website.

A user-based design

The Library utilised the results of Client Satisfaction surveys and usability testing to inform the design of the new website. Further usability testing will be conducted again at the end of Autumn semester.

New look catalogue

The Library catalogue interface has been redesigned and is now more intuitive with a brighter look to match the overall design of the website.

The catalogue now incorporates the standard CSU header with links to **CSU Home**, **Library Home** and **my.csu**. New catalogue features include search tips for all basic and advanced search options, embedded help options and improved access to **Reserve** and **Journal** collections. Requesting items is now more intuitive with prominent **Check Availability** links for each campus.

New features

A major enhancement for the website is the introduction of the navigation menu. Related services and resources are grouped together on the menu. An example of this is the **Find Information** link which groups all information discovery tools such as the catalogue, journal databases, eBooks, Reserve, Online Reference, SmartSearch and Subject support.

The Subject support gateways provide a systematic, step by step guide to finding resources. The steps include: defining your topic and creating a search strategy, finding books (with an embedded catalogue link and interactive tutorial), finding articles for your discipline (including an interactive tutorial) and recommended websites. Each subject gateway includes short guides on; locating peer

reviewed articles, finding statistics and relevant government or agency information, bibliographic management (Endnote), and a link to the Student Services Referencing site. Subject gateways are available for 21 CSU disciplines.

The new design has enabled more prominent and effective promotion of existing and new services and resources. Current events such as the Apology to the Stolen Generations, new research, developments in higher education and other relevant information are also featured on the website or on the Library blog.

Tell us what you think!

The Library team encourage students and staff to tell us what they think of the new website. A website feedback form is located in the bottom right hand corner on every page within the Library website.

Learning Commons update

Building work is under way on the new Thurgoona Learning Commons (pictured). If all goes to schedule the Albury-Wodonga team will move into the new Learning Commons in August 2008. Planning for the Orange Learning Commons has been completed with work scheduled to begin later this year.



Image courtesy of JWP Architects, Albury-Wodonga

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Your Library
Anywhere, Anytime

New Databases

www.csu.edu.au/division/library/find-info/databases

TV News

TVNews is an innovative new Australian database from Informit Media which indexes and provides access to Australian television news and current affairs broadcasts.



Content includes Australian television news, current affairs and selected documentaries from the free-to-air networks, with sources ranging from the *ABC News* and the *7.30 Report* to the Nine Network's *60 Minutes* and *Sunday* and SBS's *World News Australia* and even *Mythbusters*.

The database uses the standard Informit Online search interface which will be familiar to those who have used other Informit databases. Results are in the form of links to the digitised video content in a compressed format. Items range from under 30 seconds for short stories, to over an hour for selected documentaries.

TVNews is updated daily with stories appearing on an evening news broadcast generally being available for access the next morning.

And coming soon from Informit - *Request TV*, an index of all Australian television programs with a facility to order a DVD copy.

Tax and Accounting Online

In November 2007 CSU Library added Thomson's *Tax and Accounting Online* service to its collection of electronic resources in the area of Australia law. This service was previously known as *Taxpoint*.

The two main resources available here are *Australian Tax Handbook* and *Accountant's Manual*, available under the heading of "Tax Analytical Services". The database also includes a number of other full-text resources on taxation and accounting in Australia.

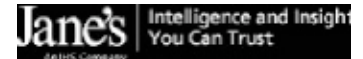


SAGE

CSU Library has upgraded its SAGE subscription from what was a limited collection to the full collection of approximately 480 titles. *SAGE Online Journals* covers all subject areas, is entirely available in full-text and all the journals are peer-reviewed. The entire collection can be browsed and searched. The database features a number of useful tools for researchers including **My tools** and **My favourite journals**.



Jane's Defence & Security Online Package



In response to requests from teaching staff in CSU's counter-terrorism course, CSU Library has acquired a package of products from Jane's online service. This package includes online full-text access to several Jane's journals including *Defence Weekly*, *Foreign Report*, *Intelligence Review*, and *Terrorism and Security Monitor*.

Database features include personalised search and alert services and Jane's News Briefs. The database also features easy access to the whole of Jane's free online content.

Natural Language Searching with OVID SP



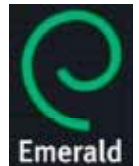
Ovid has a new interface designed for speed, simplicity and precision. Ovid SP's Basic Search allows the searcher to enter queries using natural language while the Advanced Ovid Search supports Boolean search terms and traditional command line searching.

Blackwells



Like the Emerald and SAGE collections the Blackwells Synergy collection has been substantially increased to a total of more than 750 online journals in the areas of Medicine, Science, Social Science, and the Humanities. Many of these journals are published by Blackwells on behalf of international scholarly and professional societies.

Emerald Management Xtra complete (EMX Complete)



CSU's Emerald subscription has been updated from from *Emerald Management Xtra* to *Emerald Management Xtra Complete*. The subscription provides electronic access to the full-text of journals in the areas of management and library & information science. The upgrade increases the number of available journals from 111 to 175 (160 initially with a further 15 becoming available during 2008).

In the *Emerald*, *Sage*, and *Blackwell Synergy* collections alone CSU Library has, in the space of a few months, increased its online journal subscriptions by more than 1000 titles.

Watch-it! Tutorials

Looking for articles in a journal database but can't quite figure out how to use it? Or maybe you want to request a book online and don't know where to begin? CSU Library has unveiled a range of Watch-it! Tutorials - short videos that simply demonstrate how to use the Library's electronic resources. <http://www.csu.edu.au/division/library/how-to/watch-it/>

Ontario

Pictured is Nena Grandic, the CSU Ontario Librarian. Video and data conferencing, email and VoIP (Voice over IP) enable the Library team in Australia and Canada to collaborate and keep in touch. This technology also allows the Library teams in Australia and Canada to work together in delivering Library training to CSU Ontario students and academics.



Nena Grandic, CSU Ontario Librarian

Reserve

The Library's Reserve collection comprises online and physical items such as journal articles and book chapters that support learning and teaching. Where possible items are provided online to enable 24/7 access regardless of location. Last year Reserve contained more than 2,500 online titles which were accessed on average 9,015 times per week. As expected there were natural highs and lows in the usage, with the highest being 20,780 hits in the week ending 9 August 2007 and the lowest being 81 hits in the week ending 27 December 2007.

Different files are more popular at different times of the semester but in 2007 one file had consistently heavy usage throughout the year. That file was a chapter from the *Publication Manual of the American Psychological Association* which was accessed a whopping 29,683 times - an average of 600 hits per week.

This year a number of changes have been made to the Library's Reserve Service in line with the recommendations from the Provision of Readings working party, endorsed by the Deputy Vice-Chancellor (Academic). Read more about our Reserve Service at: www.csu.edu.au/division/Library/research/reserve/

Copyright

Copyright is an important consideration for all students and staff of Charles Sturt University; CSU is committed to observing copyright law and upholding the rights of creators and users.

The *Copyright Act 1968* contains provisions for educational institutions to provide materials to students for the educational purposes of the University including copying and communicating material from off-air radio and television broadcasts and reproducing from literary, dramatic, musical and artistic works, in hard copy and electronically.

Usage of articles contained in databases, such as EBSCO and Ovid are governed by the licence agreement between the University and the database provider not the *Copyright Act*. Most databases allow the use of direct links to articles which can be embedded in online subjects within *CSU Interact*.

For more information contact Kerry Peterson, Copyright Coordinator, telephone: (02) 6933 4272, email: kpeterson@csu.edu.au or go to the Website at www.csu.edu.au/copyright/

CRO - CSU's Institutional Repository

Open Access research collections play an increasingly important role in scholarly communication. They expose the research outputs of an institution to a wide audience through internet search engines such as Google Scholar. Increased exposure promotes a university's research profile and has the potential to significantly increase citation rates for individual researchers since their research becomes "discoverable" outside and beyond the original publication.

CRO - **CSU Research Output** - is the University's new institutional repository (IR) for research publications. CRO, which opened on 12 December 2007, was initially for CSU researchers to report their 2007 research publications information under the Higher Education Research Data Collection (HERDC) mandate. From this point on, it also allows CSU researchers to deposit a digital version of each publication into the IR.

CSU is one of a few Australian universities to have adopted mandatory deposit, and the benefits are already obvious, with a growing body of research documents added each week. Researchers are encouraged to deposit pre-2007 research publications: further information on this process can be obtained from the CRO Administrators. CRO can be accessed via the Centre for Research and Graduate Training Website www.csu.edu.au/research/.

CRO is a project led by the Division of Library Services with administration shared by the Library and the Centre for Research and Graduate Training. It runs on Ex Libris's DigiTool software, hosted for CSU by UNILINC Limited which also provides technical support. CRO is still under development and the content has not yet been made accessible for Open Access searching, although this will be addressed shortly.

CRO will have its official launch later this year; in the meantime all CSU researchers are encouraged to visit the CRO Website and deposit their research publications. Further information and assistance can be obtained from the CRO Administrators by emailing cro@csu.edu.au.

Meet Claudio Dionigi

- recently appointed
Faculty Liaison Librarian
at Bathurst



What excites you about this new role?

The exciting thing about this new role is that it focuses solely on providing liaison support to academics, researchers and postgraduates. Working with different schools means that I will be exposed to a variety of subject areas and the research projects that academics and postgraduates are working on.

What's your vision for libraries?

Libraries will be driven more and more by information technology. Finding information will become more difficult as computing power grows and more information is made available online. The Library will become one of many portals into this online environment and information professionals will be seen as the 'keepers of the keys', the people who know how to organise and find information. I guess this is something that we are all doing already.

What do you like to do when you're not at work?

I like to spend time with my wife Rylee and my kids Giordano and Lorena, read science fiction, listen to a variety of music (progressive rock is my favourite genre), take photos, make homemade pizza, play videogames and just relax.

Claudio can be contacted by phone on 86163 or by email cdionigi@csu.edu.au

- > Library website www.csu.edu.au/division/library/
- > For Faculty Liaison Librarians **Contact Details**, see: www.csu.edu.au/division/library/about/contacts/liaison.html
- > For assistance see the **Ask a Question** form listed under "I Need Help" in the Library Website navigation menu.
To request training, see the **Book-a-Librarian** form
- > listed under "Research & Teaching Support" in the Library Website navigation menu.

Get the most out of your Library

The Library's Faculty Liaison team provides support to academic staff, researchers and postgraduate students at all campuses. This support includes assistance on how to make optimum use of CSU's online learning environment, **CSU Interact**. The five Librarians in this team take their support and training services out to the Schools and Research Centres and work closely with staff and educational designers.

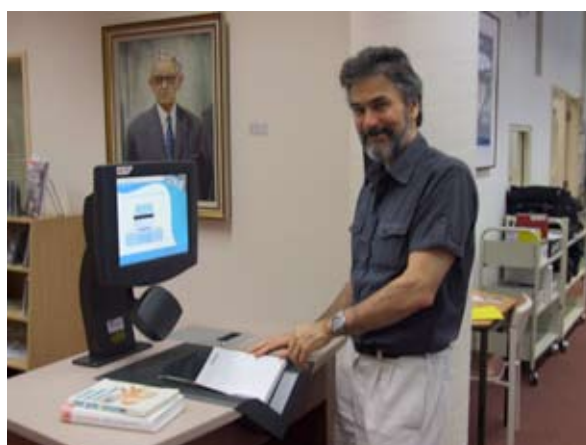
Faculty Liaison Librarians are available to show academics how easy it is to create links for their subjects in **CSU Interact** to online journals, selected articles and documents in the Library's Reserve collection.

In addition the Faculty Liaison Librarians are available to assist new staff and postgraduate students in accessing and using Library services such as: putting subject materials on Reserve, ordering new materials, and requesting Interlibrary loans.

Staff and postgraduate students can request individual training in the use of Library resources via the **Book-a-Librarian** service. Training can include introductory or advanced database searching, use of EndNote for managing references, and options for embedding research skills training tools into their subjects.

Check this out

The Bathurst campus Library now has a self-check machine which makes borrowing a book quick and easy. There are helpful touch-screen prompts to guide the user and the machine prints a receipt listing all the borrowed books and their due dates. Library team members are available to demonstrate the self-check machine to students and staff.



Self-check machine in action

CSU Library Homepage: www.csu.edu.au/division/library/

Editorial Team: Kerryn Amery, Julie Clulow, Jeanette Day, Tim Eggleston, Alice Ferguson, Christopher Griffiths, Joshua Gross, Kirsty Lamont and Skye Ryan.

Email your comments and feedback: kamery@csu.edu.au

Suggest new titles

Did you know that students and staff can suggest new books, DVDs, journals, CDs and software to be added to the Library collection? Send your suggestions to acq@csu.edu.au or complete the **Suggest new materials** form on the Library Website.