

2009 AUQA Audit of Charles Sturt University: Audit Visit

- Dates:** Monday, 12 October 2009 to Thursday, 15 October 2009 (inclusive)
- Campus:** Wagga Wagga Campus
- Campus Address:** Boorooma Street, North Wagga,
WAGGA WAGGA NSW 2650
- Location:** National Wine and Grape Industry Training Centre (NWGITC)
Building 412, McKeown Drive
- AUQA Panel:** Professor Jan Thomas (Panel Chair) Deputy Vice-Chancellor (Academic),
Murdoch University
Dr Jeanette Baird, Audit Director, AUQA
Prof Merv Hyde, Academic Advisor, University of the Sunshine Coast
Mr Geoffrey Hines, Executive Chairman, Hines Management Consultants
Dr Stephen Marshall, Acting Director, University Teaching Development
Centre, Victoria University of Wellington
- CSU Contact:** Mr Col Sharp, Director, Planning and Audit
- CSU Visit Support:** Ms Crystal Burke, Project Officer, Planning and Audit
Ms Aleisha Saban, Administration Officer, Planning and Audit
Ms Jane Talbot, Office Assistant, Planning and Audit

Denotes that a person has already met with the AUQA Audit Panel.

Visit Schedule

Day 0: Sunday, 11 October 2009

Session	Time	With
0.00	By 1.00pm	Panel arrives at the All Seasons Wagga Wagga Pavilion in Wagga Wagga and checks in
0.01	3.30pm	<u>Day 0 Meeting:</u> Brief Audit Typist Discuss RFI material Review Day 1 program and worksheets for AV sessions (finish by 6.00pm)
0.02	7.00pm	Panel Dinner

Visit Schedule

Day 1: Monday, 12 October 2009

Session	Time	With
0.00	8.00am	CSU to provide transport for the Panel from the All Seasons Wagga Wagga Pavilion to the NWGITC
1.01	8.20am	Panel arrives at NWGITC: Meets Audit Typist Checks set-up
1.02	9.00am	Professor Ian Goulter, Vice-Chancellor
1.03	9.30am	Professor Ross Chambers, Deputy Vice-Chancellor (Academic)
1.04	10.00am	Panel review <i>Morning tea to be provided</i>
1.05	10.30am	<u>University Council Representatives</u> Mr Lawrie Willett AO, Chancellor Ms Kathryn Pitkin, Deputy Chancellor Mr Neville Page, Appointed Member of Council; and Chair, Audit and Risk Committee Mr Chris Hancock, Appointed Member of Council; Member, Audit and Risk Committee; and Member, Corporate Governance and Nominations Committee
1.06	11.00am	<u>Deans</u> Professor Anthony Cahalan, Dean, Faculty of Arts Associate Professor Ken Dillon, Acting Dean, Faculty of Business Professor Toni Downes, Dean, Faculty of Education Professor Nick Klomp, Dean, Faculty of Science
1.07	11.45am	Panel review
1.08	12.15pm	<u>Student session</u> Table 1: Bachelor of Nursing students, 1 st year Table 2: Bachelor of Teaching (Secondary) students, 1 st year Table 3: Bachelor of Business (Accounting) students, 2 nd and 3 rd year Table 4: Bachelor of Veterinary Science students, 2 nd year Table 5: International HDR students <i>Lunch to be provided to students and Panel</i> Note: Student names to be provided no later than COB 9/10/2009. Session details provided separately.
1.09	1.00pm	Panel review

1.10	1.30pm	<p><u>Heads of School, sample schools</u></p> <p>Mr Bruce Guy, Acting Head, School of Policing Studies Professor Alan Fish, Head, International School of Business and Partnerships Associate Professor Roslin Brennan Kemmis, Head, School of Education Professor Elaine Duffy, Head, School of Nursing and Midwifery Professor Kym Abbott, Head, School of Animal and Veterinary Sciences</p>	
1.11	2.15pm	<p>Professor Joy Higgs, Director, Education for Practice Institute (EFPI) Professor Jennifer Sumsion, Key Researcher, Research Institute for Professional Practice, Learning and Education (RIPPLE)</p>	
1.12	3.00pm	<p>Panel review</p> <p><i>Afternoon tea to be provided</i></p>	
1.13	3.30pm	<p>Professor Mike Keppell, Director, The Flexible Learning Institute (FLI) Associate Professor Marian Tulloch, Executive Director, Division of Learning and Teaching Services (DLTS)</p>	
1.14	4.15pm	<p><u>Student session via teleconference</u></p> <p>Postgraduate Diploma of Midwifery Note: Student names to be provided no later than COB 9/10/2009. Session details provided separately.</p>	
1.15	4.45pm	<p>Panel review</p>	
1.16	5.00pm	<p><u>Open sessions</u> (split panel) (via teleconference or in person) <i>CSU to schedule appointments.</i> 1.16a (i): 1.16b (i): 1.16c (i): Note: Session and teleconference details provided separately.</p>	<p><u>Key employers</u> (split panel) (via teleconference) 1.16a (ii): 5.00pm – 5.10pm Reverend Professor James Haire, Executive Director, Australian Centre for Christianity and Culture 1.16b (ii): 5.10pm – 5.20pm Mr Michael Patterson, Production Supervisor, WIN Television 1.16c (ii): 5.20pm – 5.30pm Ms Sharon Moloney, Recruitment Manager, Rimfire Resource - Specialists in Agribusiness Recruitment Note: Teleconference details provided separately.</p>
1.17	5.30pm	<p>Return to hotel</p> <p>CSU to provide transport for the Panel from the NWGITC to the All Seasons Wagga Wagga Pavilion</p> <p>Panel review of Day 1</p> <p>Prepare for Day 2</p> <p>Dinner</p>	

Visit Schedule

Day 2: Tuesday, 13 October 2009

Session	Time	With
0.00	8.00am	CSU to provide transport for the Panel from the All Seasons Wagga Wagga Pavilion to the NWGITC
2.01	8.20am	Panel arrives at NWGITC Review Onsite RFI material
2.02	8.45am	Professor Kevin Robards, Presiding Officer, Academic Senate
2.03	9.15am	<u>Chairs, Senate Committees</u> #Professor Ross Chambers, Chair, Academic Programs Committee and Chair, Teaching and Learning Committee Professor Ben Bradley, Chair, Academic Appeals Committee Professor Sue Thomas, Chair, Research Management Committee
2.04	9.45am	<u>Sub-Deans, Learning and Teaching and Faculty Course Committee Chair</u> Associate Professor Barney Dalgarno, Sub-Dean, Learning and Teaching, Faculty of Education Dr Joy Wallace, Sub-Dean, Learning and Teaching, Faculty of Arts Associate Professor Jenny Kent, Sub-Dean, Learning and Teaching, Faculty of Business Dr John Harper, Sub-Dean, Learning and Teaching, Faculty of Science Dr Geoff McKenzie, Chair, Course Committee, Faculty of Science
2.05	10.30am	Panel review <i>Morning tea to be provided</i>
2.06	11.00am	<u>Course Coordinators 1, sample courses</u> Dr Heather Latham, Undergraduate Nursing Programs Coordinator Ms Pam Shackleton, Acting Course Coordinator, Postgraduate Diploma in Midwifery Dr Beverley Pennell, Course Coordinator (DE), Bachelor of Teaching (Secondary) Ms Amanda Davies, Course Coordinator (Session 1), ADPP Dr Jenny Hyams, Course Coordinator (Phase 2), Bachelor of Veterinary Science
2.07	11.45am	<u>Course Coordinators 2, sample courses</u> Dr Padma Nathan, Course Coordinator, Bachelor of Business Studies Mr Don Geyer, Course Coordinator, Bachelor of Business (Accounting) Ms Zelma Bone, Course Coordinator, Bachelor of Business (Marketing) Ms Jo Lawrence, Course Coordinator, Bachelor of Information Technology Mr Roy Sanders, Course Coordinator, Bachelor of Applied Science (Library and Information Management)
2.08	12.30pm	Panel review

2.09	1.00pm	<p><u>External Stakeholders</u></p> <p>Table 1: Local employers, private sector (major employers)</p> <p>Mr Michael Hopkinson, School Service Consultant (Southern Region), Catholic Schools Office</p> <p>Mr Brad Addison, Regional Manager, Anglicare</p> <p>Mr Mark Evans, National Technical Manager, Ruralco Rural Supplies</p> <p>Mr Tim Gumbleton, Registered Liquidator, Turnaround & Insolvency Division, RSM Bird Cameron</p> <p>Mr Greg Lowe, Centacare Catholic Family Services</p> <p>Ms Marie Knight, Career Coordinator, Riverina Anglican College</p> <p>Table 2: Local employers, public sector (major employers)</p> <p>Mr Andrew Crakanthorp, Director, Corporate Services, Wagga Wagga City Council</p> <p>Dr Liz Harford, Director of Nursing and Midwifery, Greater Southern Area Health Service Central Sector</p> <p>Mr Peter Orchard, Manager Pasture Advisory Service, Department of Industry and Investment NSW</p> <p>Mr Peter Brabin, School Education Director (Riverina East)</p> <p>Sergeant Janelle Henry, Education Officer (Wagga Wagga), NSW Police Force</p> <p>Ms Elizabeth Hamilton, Manager, Casework Foster Care Support Team for the Western Regional Specialist Services</p> <p>Table 3: Fieldwork educators or supervisors, Bachelor of Teaching (Secondary) and Bachelor of Teaching (Primary)</p> <p>Ms Jenny O’Neill, Relieving Principal, South Wagga Public School</p> <p>Mr Peter Franks, Former Principal of Gundagai High School</p> <p>Mr Matthew Gray, Koorringal Public School</p> <p>Ms Ros Buchanon, Koorringal Public School</p> <p>Ms Sue Silburn, Principal , North Wagga Public School</p> <p>Ms Judy Dennis, Koorringal High School</p> <p>Table 4: Fieldwork educators or supervisors, health and accounting disciplines</p> <p>Ms Jeanine Delemere, Chief Pharmacist, Wagga Base Hospital</p> <p>Ms Emily Morrow, Physiotherapist in Charge, Wagga Base Hospital</p> <p>Ms Maria Harmer, Clinical Nurse Educator, Calvary Hospital Wagga</p> <p>Mr Cole Levy, RSM Bird Cameron</p> <p>Ms Lynda Miller, Riverina Anglican College</p> <p>Table 5: External advisory board / committee members, sample schools</p> <p>Mr Terry Fuller, Bush and Campbell, Member, Regional Accounting Advisory Panel, Bachelor of Business (Accounting)</p> <p>Mr Matthew Brown, Deputy Principal, Wagga Wagga High School, Practicum Advisory Committee, Teacher Education</p> <p>Ms Nada Miao, Manager Capability Development, TAFE Workforce Development, External Advisory Board, Bachelor of Vocational Education and Training</p>
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2.10	1.45pm	Panel review	
2.11	2.15pm	<p><u>Sub-Deans, Professional Placements / Experience and Practicum / Internship Coordinators</u></p> <p>Dr Megan Smith, Sub-Dean, Professional Placements, Faculty of Science</p> <p>Ms Wendy Hastings, Sub-Dean, Professional Experience, Faculty of Education</p> <p>#Associate Professor Jenny Kent, Sub-Dean, Learning and Teaching, Faculty of Business</p> <p>Ms Ann-Marie Brown, Practicum Coordinator, Nursing</p> <p>Associate Professor Maree Simpson, Practicum Coordinator, Pharmacy</p> <p>Mr Chris McGillion, Course Coordinator (practicum coordinator), Journalism</p>	
2.12	3.00pm	<p><u>In-situ interviews</u> (split panel)</p> <p><i>AUQA to advise sample schools / locations.</i></p> <p><i>CSU to provide transport for the Panel Members to the specified location on Campus.</i></p>	<p><u>Local CSU Union Representatives</u> (split panel)</p> <p>Local CSU representatives, National Tertiary Education Union (NTEU)</p> <p>Local CSU representatives, Community and Public Sector Union (CPSU)</p> <p>Local CSU representatives, Australian Liquor Hospitality & Miscellaneous Workers Union (ALHMWU)</p> <p>Note: Session and teleconference details provided separately.</p>
2.13	3.45pm	<p>Panel review</p> <p><i>Afternoon tea to be provided</i></p>	
2.14	4.15pm	<p><u>Members of School Boards, sample schools</u></p> <p>Associate Professor Tracey Green, Presiding Officer, School Board, School of Policing Studies and Australian Graduate School of Policing; and Chair, ADPP Course Committee (via teleconference)</p> <p>Dr Robert Herriot, Member, School Board, International School of Business and Partnerships</p> <p>Dr Brian Hemmings, Member, School Board, School of Education</p> <p>Associate Professor Ann Bonner, Member, School Board, School of Nursing and Midwifery</p> <p>Mr Hunter Doughty, Member, School Board, School of Animal and Veterinary Sciences</p> <p>Note: Teleconference details provided separately.</p>	

2.15	5.00pm	<p>Open sessions (split panel) (via teleconference or face-to-face) <i>CSU to schedule appointments. 2.15a (i):</i> <i>2.15b (i):</i> <i>2.15c (i):</i> Note: Session and teleconference details provided separately.</p>	<p>Key employers (split panel) (via teleconference) 2.15a (ii):5.00pm – 5.10pm Ms Heather Gray, Chief Executive Officer, Greater Southern Area Health Service 2.15b (ii): 5.10pm – 5.20pm Ms Carole McDiarmid, Western Regional Director, Western NSW Region, NSW Department of Education 2.15c (ii): 5.20pm – 5.30pm Ms Annette Smith, Director, Child & Family (Riverina Murray), NSW Department of Community Services Note: Teleconference details provided separately.</p>	<p>Open sessions (split panel) (via teleconference or face-to-face) <i>CSU to schedule appointments. 2.15a (iii):</i> Note: Session and teleconference details provided separately.</p>
2.16	5.30pm	<p>Return to hotel CSU to provide transport for the Panel from the NWGITC to the All Seasons Wagga Wagga Pavilion Panel review of Day 2 Prepare for Day 3 Dinner</p>		

Visit Schedule

Day 3: Wednesday, 14 October 2009

Session	Time	With
0.00	8.00am	CSU to provide transport for the Panel from the All Seasons Wagga Wagga Pavilion to the NWGITC
3.01	8.20am	Panel arrives at NWGITC Review Onsite RFI material
3.02	9.00am	Professor Lyn Gorman, Deputy Vice-Chancellor (Administration) #Professor Sue Thomas, Deputy Vice-Chancellor (Research)
3.03	9.30am	<u>Teaching Partnerships</u> Associate Professor John Atkinson, Associate Dean (Administration), Faculty of Business Associate Professor Philip Hider, Head, School of Information Studies Associate Professor Will Letts, Head, School of Education, CSU Ontario (via teleconference) Note: Teleconference details provided separately.
3.04	10.15am	Panel review <i>Morning tea to be provided</i>
3.05	10.45am	Mr Geoff Honey, Executive Director, Division of Student Administration Mr Andrew Callander, Executive Director, Division of Student Services Ms Sarah Ansell, Director, Division of Marketing
3.06	11.30am	Mr Garry Taylor, Executive Director, Division of Information Technology Mr Stephen Butt, Executive Director, Division of Facilities Management Ms Katherine Klapdor, Member, Operations Sub-Committee of Information and Learning Systems Committee
3.07	12.15pm	Panel review
3.08	12.45pm	<u>Academic Staff</u> Table 1: Academic Staff who have returned from CSU, Ontario and Changchun Taxation College staff currently at CSU Ms Jenni Munday, Acting Head, Murray School of Education Associate Professor Rod Francis, Lecturer, School of Teacher Education Dr Graham Daniel, Lecturer, School of Teacher Education Associate Professor Alan Bain, Lecturer, School of Teacher Education Dr Li, Ge (Vivien), Changchun Taxation College Ms SUN, Ling (Cindy), Changchun Taxation College Table 2: Internal teaching grants recipients relevant to Theme 2 Ms Kay Plummer, Senior Lecturer, School of Accounting (DLTS Grant Recipient) Dr Cathi McMullen, Senior Lecturer, School of Business (DLTS Grant Recipient) Dr Lucy Webster, Lecturer, School of Biomedical Sciences (FLI Grant)

		<p>Recipient)</p> <p>Dr Deb Clarke, Senior Lecturer, School of Human Movement Studies (EFPI Seed Grant Recipient)</p> <p>Dr Franziska Trede, Post Doctoral Research Fellow, Education for Practice Institute (RIPPLE Seed Grant Recipient)</p> <p>Dr Donna Bridges, Education for Practice Institute (RIPPLE Seed Grant Recipient)</p> <p>Table 3: Newly appointed academic staff (Level A/B appointed within the last 12 months), sample schools</p> <p>Ms Sharon Laver, Lecturer, School of Nursing and Midwifery</p> <p>Ms Krishna Lambert, Lecturer, School of Nursing and Midwifery</p> <p>Ms Penny Stephens, Lecturer, School of Education</p> <p>Ms Toni Smart, Lecturer, School of Education</p> <p>Dr Kapil Chousalker, Lecturer, School of Animal and Veterinary Sciences</p> <p>Ms Emma Scholz, Lecturer, School of Animal and Veterinary Sciences</p> <p>Table 4: Subject Coordinators for DE subjects with large DE enrolments, sample courses</p> <p>Ms Linda Goddard, Subject Coordinator, NRS195 - Psychosocial Nursing, School of Nursing and Midwifery</p> <p>Associate Professor Jane Mitchell, Subject Coordinator, EEP410 - Reconceptualising Secondary Education, School of Teacher Education</p> <p>Mr Damian Lodge, Subject Coordinator, INF415 - Managing Information Agencies, School of Information Studies</p> <p>Dr Pamela Mathews, Subject Coordinator, MGT100 - Organisations and Management, School of Business</p> <p>Mr Oliver Burmeister, Subject Coordinator, ITC211 - Systems Analysis, School of Computing & Mathematics</p> <p>Mr Warwick Baines, Subject Coordinator, ACC100 – Accounting 1, School of Accounting</p> <p>Table 5: Casual staff, DE tutors / markers / forum facilitators, sample schools</p> <p>Ms Jodie Kleinschafer, School of Business</p> <p>Ms Kristy Fitzmaurice, School of Accounting</p> <p>Ms Anne Eagan, School of Education</p> <p>Ms Sandra Kerr, School of Education</p> <p>Mr Jeffery McCormick, School of Agricultural and Wine Sciences</p> <p>Mr Matthew Gardner, School of Agricultural and Wine Sciences</p> <p><i>Lunch to be provided to staff and Panel</i></p> <p>Note: Session details also provided separately.</p>
3.09	1.30pm	Panel review
3.10	2.00pm	<p>Mr Col Sharp, Director, Planning and Audit</p> <p>Ms Sue Moloney, Manager, Office of International Relations</p>
3.11	2.45pm	<p>Mr Mark Burdack, Director, Office of Corporate Affairs</p> <p>Dr Nick Drengenberg, Academic Secretary, Office of Academic Governance</p>

3.12	3.15pm	<p>Panel review</p> <p><i>Afternoon tea to be provided</i></p>
3.13	3.45pm	<p>Ms Wendy Nolan, Acting Director, Centre for Indigenous Studies</p> <p>Mr Ray Eldridge, Manager, Indigenous Student Services</p>
3.14	4.15pm	<p>Ms Shirley Oakley, Executive Director, Division of Library Services</p> <p>Mr Michael Knight, Executive Director, Division of Human Resources</p>
3.15	4.45pm	<p>Call-backs (if required)</p>
3.16	5.15pm	<p>Return to hotel</p> <p>CSU to provide transport for the Panel from the NWGITC to the All Seasons Wagga Wagga Pavilion</p> <p>Panel review of Day 3</p> <p>Prepare for Day 4</p> <p>Dinner</p>

Visit Schedule

Day 4: Thursday, 15 October 2009

Session	Time	With
0.00	8.00am	CSU to provide transport for Panel from the All Seasons Wagga Wagga Pavilion to the NWGITC
4.01	8.20am	<p>Panel arrives at NWGITC</p> <p>Panel meeting to consider conclusions and confirm main Audit Report findings</p> <p>Review external reference points (if not already checked)</p> <p>Panel to prepare feedback to VC</p> <p><i>Morning tea to be provided at 10.00am</i></p> <p><i>Lunch to be provided at 12.00pm</i></p>
4.02	1.30pm	<p><u>Close out meeting</u></p> <p>#Professor Ian Goulter, Vice-Chancellor</p> <p>#Professor Ross Chambers, Deputy Vice-Chancellor (Academic)</p> <p>#Professor Lyn Gorman, Deputy Vice-Chancellor (Administration)</p> <p>#Professor Sue Thomas, Deputy Vice-Chancellor (Research)</p> <p>#Mr Michael Knight, Executive Director, Division of Human Resources</p> <p>#Professor Kevin Robards, Presiding Officer Academic Senate</p> <p>#Mr Col Sharp, Director, Planning and Audit</p>
4.03	2.00pm	<p>Panel departs to hotel / Wagga Wagga airport</p> <p>CSU to provide transport for Panel from the NWGITC to the All Seasons Wagga Wagga Pavilion or airport.</p>