

Glossary Of Terms

Bookmark: A shortcut to a location on the World Wide Web

Commonwealth Assistance: Notice Notification of your HELP liability

CSU: Charles Sturt University

DE: Distance Education

Drag: To highlight an area of screen with the cursor, click and move the mouse to desired location, then release the mouse

Database: An index to related data (eg. journal articles) organised for convenient access, generally stored on a computer

Download: To copy a file via the internet to your computer

EASTS: Electronic Assignment Submission and Tracking System

eBox : Secure web based 'letterbox for CSU students. All official CSU communications are delivered online to the eBox

email: Electronic mail, or messages transmitted electronically via computer, using an e-mail software program

FEE-HELP: Tuition Fee - Higher Education Loan Program

Forum: web based communication tool similar to electronic discussion board

[visit CSU Forums](#)

HECS: Higher Education Contribution Scheme

HECS-HELP: Higher Education Contribution Scheme - Higher Education Loan Program

Support Central: Central point of contact for queries from enrolled CSU students

[visit the Support Central](#)

Home Page: Page that your web browser opens to on startup

Internet: A worldwide network of computer networks

ISP Internet Service Provider: A company that provides Internet access to its customers

IT Service Desk: Point of contact for IT related inquiries

[visit the IT Service Desk](#)

Knowledgebank: Online interactive training package covering the usage of Microsoft products.

Mentor: Someone who has embarked on a similar journey to your own and, with insight and understanding, has reflected on their achievements and also what they had hoped to achieve. They communicate a vision of what lies ahead. They support and challenge you.

Modem: (MOdulator, DEModulator) a device that uses a telephone line to connect your computer to the internet

my.csu: Your personal area of the CSU web site

[visit my.csu](#)

Password: Computer generated sequence uniquely assigned to you to access CSU online services. Must be changed at least every 60 days

PELS: Post Graduate Education Loans Scheme

Plagiarism: The dishonest use of another person's ideas, words, concepts or theories by presenting them as one's own.

Referencing: Documenting the source of your information

Student Liaison Officer: Staff located in Student Administration who act as the link between you and your faculty

Tool: a mini application in my.csu for example the my fourms or my subjects. The Toolbox provides a list of the available tools that can be placed on your desktop. Use the Toolbox to add tools to the desktop. There is a toolbox for each column on the desktop.

Transcript: Official copy of your results

Username: Your CSU online identification issued on enrolment

URL Uniform Resource Locator: The address of a resource available on the Internet

Web Browser: Software used to access the World Wide Web e.g. Mozilla Firefox, Internet Explorer, Opera, Netscape Navigator, etc.

World Wide Web (WWW): The "multimedia" portion of the Internet, with colour, graphics, sound, video and other possibilities