



# CSU TRAINING

## STUDENT HANDBOOK

### Appeals

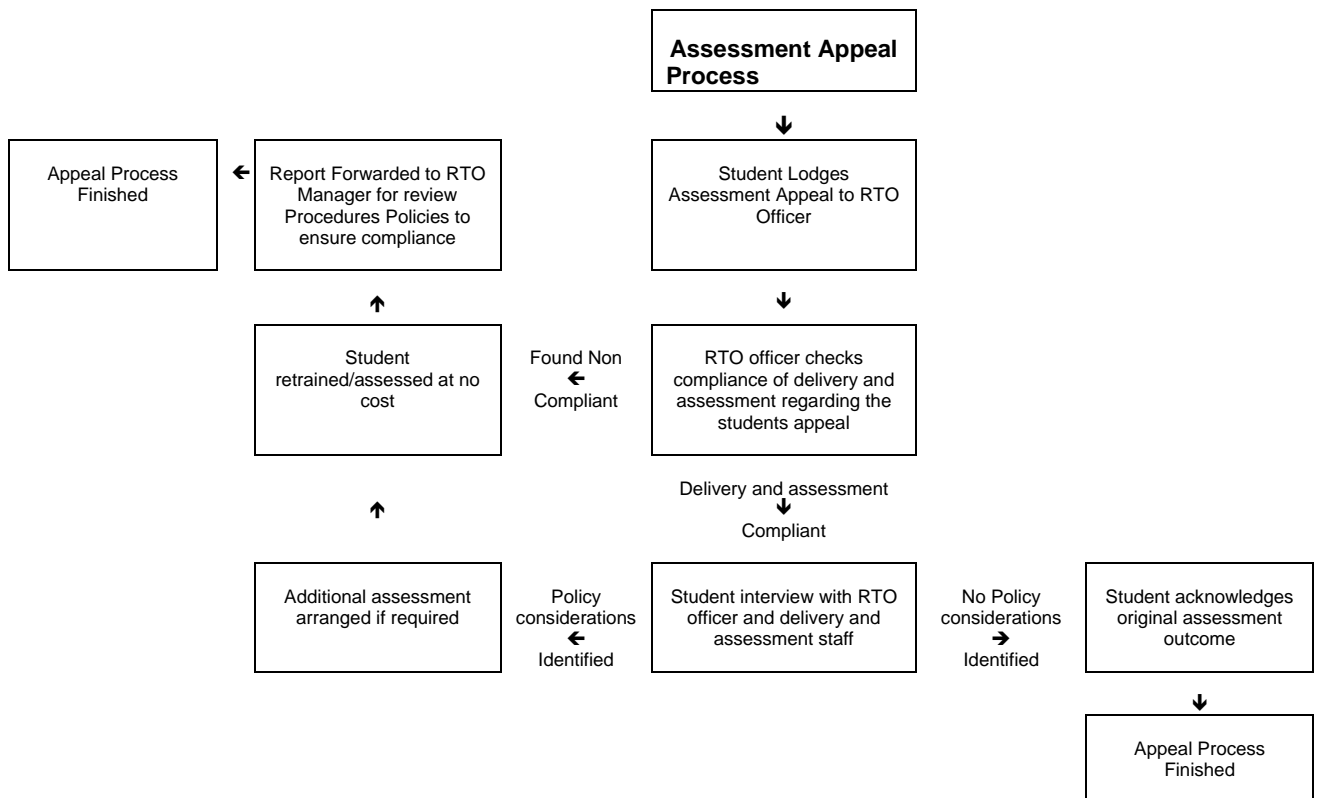
Students have the right to appeal against assessment decisions (including RPL assessment decisions). Most courses will allow students three attempts at an assessment task (your course information booklet will inform you about processes) and at any stage you may invoke the assessment appeals process (see below).

### Special Provisions for Students with Disabilities

If you have special needs with relation to assessment because of a disability you should ask your trainer and assessor who will make special arrangements so long as the assessment remains valid.

### Assessment Appeals Process

Assessment appeals shall be provided on an individual basis. Should a student wish to lodge an assessment appeal then the following process will be strictly followed.



### Confidentiality

CSU Training regards assessment as a confidential matter. No person involved in the process shall divulge to any unauthorised person any information about grades in any subject.