

MOST COMMONLY ASKED QUESTIONS

Bachelor of Nursing by Distance Education

Most of your questions will be answered at the NRS193 residential school but the following questions and answers should meet your queries until then.

Question 1: *How and when do I book on-campus accommodation for the residential school?*

Answer: You will need to go online to make a booking at <http://www.csu.edu.au/division/studserv/residences/de/accommodation/> for any subjects in which you are enrolled. For example, if you are enrolled in NRS193 in Spring session 2009 (second session or second half of the academic year) which has a compulsory residential school, you will need to book your accommodation online. The online booking form is available six weeks prior to the start of the residential school period.

Question 2: *If I am a new student to Charles Sturt University and not enrolled in NRS193 and wish to come to the first day of the residential school as an optional orientation, how do I book accommodation?*

Answer: You will need to go online and book your accommodation as explained above, however online bookings cannot be made within 72 hours of your arrival. If you need to make a booking within 72 hours of your arrival, you must inquire at the accommodation reception if there are any Emergency Rooms available and pay the counter rate for the duration of your stay. You can contact Student Services Support Central on 1300 734 654 if you wish to speak to someone about your accommodation. If needed, explain that you have been invited by the Course Coordinator to attend this residential school even though you are not enrolled in the subject.

Question 3: *How do I obtain information about accommodation on campus?*

Answer: Refer to the website above or contact 1300 734 654.

Question 4: *When will my study material arrive?*

Answer: Your study material for NRS193 should arrive during July 2009. Please ring the Charles Sturt University Student Services Support Central on 1300 734 654 if you have any enquiries. Other subjects will arrive about the same time.

Question 5: *When and how do I buy my textbooks?*

Answer: In July textbook lists for subjects in which you are enrolled will automatically be sent to you. This mailing will include mail order forms and contact details for the University Cooperative Bookshop at Bathurst who is the official supplier of your texts. Do not contact the bookshop before this, as they will not have supplies of books fully available.

(NB: If you buy a second-hand text, check that it is the correct edition as the study guide in your teaching material refers to specific pages or sections and these often change with new editions.)

Question 6: *What do I do if my subject teaching material for NRS193 does not arrive during July or if I do not receive textbook or accommodation information by July 2009?*

Answer: Ring the Charles Sturt University Student Services Support Central on 1300 734 654 and explain your problem. Have your Student Number handy when you ring.

Question 7: *Whom do I ring if I have an inquiry about my enrolment or about payment of fees?*

Answer: Ring the Student Liaison Officer, Virginia Flanagan (Student Administration, Charles Sturt University, Orange) on (02) 6365 7536. This person is responsible for administrative aspects of the Bachelor of Nursing.

Question 8: *What do I need to bring to the NRS193 residential school?*

Answer: Your teaching package for NRS193, notepaper and pens, textbooks but not your sociology texts if you are co-enrolled in the sociology subject. Carefully read your Subject Outline from the teaching package early in session so that you understand the assessment requirements.

Question 9: *Whom do I contact if I want academic advice i.e. change or query my enrolment or my credit determination or study fewer or extra subjects?*

Answer: Amanda Stott (Course Coordinator) on (02) 6338 4249 or email astott@csu.edu.au

Question 10: *What do I do if I am enrolled in a subject, which has a clinical placement? (NB: Students in NRS193 and SOC108 do not have a clinical placement).*

Answer: Contact clinical administration by email – bnclinical@csu.edu.au as soon as possible and explain your situation so that a clinical placement can be booked and the paperwork for the clinical pre-requisites (including the paperwork for the **Criminal Record Clearance**) can be sent to you. **It is essential that you make contact as you will be unable to go on clinical placement until these pre-requisites have been met).**
Please note for students enrolled in NRS193, the paperwork for the clinical pre-requisites will be handed out at the first residential school for NRS193 in early July.

Question 11: *What teaching support is there during July if I want to start work early on my study materials?*

Answer: The Spring session for 2009 does not officially commence until 27 July 2009 so academic support for teaching material is not available until then. By all means familiarise yourself with the subject material but you are not expected to commence formal work until 27 July 2009. We will address most of your concerns and questions at the NRS193 residential school. In the meantime, don't worry about what is expected of you (or get too excited), and rest assured that we do understand about the needs of new students.

All Students: *Make sure you know the number of your subject code/s and your student number when you ring anyone at the University.*