# Master of Dispute Resolution Articulated Set

#### includes:

Master of Dispute Resolution
Graduate Diploma of Dispute Resolution
Graduate Certificate in Dispute Resolution

The Master of Dispute Resolution is designed to meet the needs of people engaged across a wide range of business, legal and human resource professions, including those in public service and voluntary roles who seek to gain knowledge and understanding of the cause and effect of conflict and the process and techniques for dispute resolution applicable to their workplace settings.

The Graduate Diploma of Dispute Resolution is designed to meet the needs of people engaged across a wide range of business, legal and human resource professions, including those in public service and voluntary roles who seek to gain knowledge and understanding of the cause and effect of conflict and the process and techniques for dispute resolution applicable to their workplace settings.

The Graduate Certificate in Dispute Resolution is designed to meet the needs of people engaged across a wide range of business, legal and human resource professions, including those in public service and voluntary roles who seek to gain knowledge and understanding of the cause and effect of conflict and the process and techniques for dispute resolution applicable to their workplace settings.

## The course includes the following awards:

Graduate Certificate in Dispute Resolution *GradCertDispResIn* 

Graduate Diploma of Dispute Resolution GradDipDispResIn

Master of Dispute Resolution MDispResIn

## **Course Study Modes and Locations**

**Graduate Certificate in Dispute Resolution (2301DR)** 

Distance Education - Wagga Wagga

#### **Graduate Diploma of Dispute Resolution (2601DR)**

Distance Education - Wagga Wagga

# Master of Dispute Resolution (2701DR)

Distance Education - Wagga Wagga

Availability is subject to change, please verify prior to enrolment.

#### Normal course duration

#### **Master of Dispute Resolution**

Full-time 1.5 years (3.0 sessions)

Actual Duration: 0.5 Note: students receive 64pts credit when they have completed the Graduate Diploma of Dispute Resolution

#### **Graduate Diploma of Dispute Resolution**

Full-time 1.0 years (2.0 sessions)

Actual Duration: 0.5 Note: students receive 32pts credit if the Graduate Certificate in Dispute Resolution has been completed

## **Graduate Certificate in Dispute Resolution**

Full-time 0.5 years (1.0 sessions)

Normal course duration is the effective period of time taken to complete a course when studied Full-time (Full-time Equivalent: FTE). Students are advised to consult the Enrolment Pattern for the actual length of study. Not all courses are offered in Full-time mode.

#### **Admission criteria**

CSU Admission Policy

#### **Master of Dispute Resolution**

For entry to the Master of Dispute Resolution applicants are required to have an undergraduate degree from a recognised Australian tertiary institution (or equivalent).

Applicants without a tertiary qualification may be admitted to the Graduate Certificate in Dispute Resolution, Graduate Diploma of Dispute Resolution, Graduate Certificate in Organisational Coaching and Leadership or the Graduate Diploma of Organisational Coaching and Leadership on the basis of professional attainment and/or work experience. Upon successful completion of the Graduate Certificate or Graduate Diploma, students will then be eligible for admission to the Master of Dispute Resolution and receive credit for applicable subjects.

#### **Graduate Diploma of Dispute Resolution**

Applicants without a tertiary qualification may be admitted to the Graduate Diploma of Dispute Resolution on the basis of professional attainment and/or work experience. Upon successful completion of the Graduate Diploma, students will then be eligible for admission to the Master of Dispute Resolution and receive credit for applicable subjects

#### **Graduate Certificate in Dispute Resolution**

Applicants without a tertiary qualification may be admitted to the Graduate Certificate in Dispute Resolution on the basis of professional attainment and/or work experience. Upon successful completion of the Graduate Certificate, students will then be eligible for admission to the Master of Dispute Resolution and receive credit for applicable subjects.

#### Credit

CSU Credit Policy

### **Master of Dispute Resolution**

Credit will be granted for all subjects completed in the Graduate Certificate in Dispute Resolution and the Graduate Diploma of Dispute Resolution

Students who complete the Graduate Diploma of Organisational Coaching and Leadership courses will be given guaranteed entry and full credit into the Master of Dispute Resolution

Up to two subjects (16 points) may be granted as credit on the basis of subjects undertaken at another institution, provided the study is in a related area and of equivalent standard to postgraduate subjects offered by CSU.

#### **Graduate Diploma of Dispute Resolution**

N\A

#### **Graduate Certificate in Dispute Resolution**

No special arrangements apply.

## **Articulation**

The Master, Graduate Diploma and Graduate Certificate make up an articulated set of courses and credit is given in each higher level course for the subjects completed in the lower.

## **Graduation requirements**

#### **Master of Dispute Resolution**

To graduate students must satisfactorily complete 96 points.

## **Graduate Diploma of Dispute Resolution**

To graduate students must satisfactorily complete 64 points.

#### **Graduate Certificate in Dispute Resolution**

To graduate students must satisfactorily complete 32 points.

#### **Course Structure**

## **Graduate Certificate in Dispute Resolution**

HRM540Theories of Conflict Resolution

HRM545Skills of Conflict Resolution

LAW516 Dispute Resolution: Methods and Results

LAW517Mediation: Processes and Uses

# **Graduate Diploma of Dispute Resolution**

The Graduate Diploma of Dispute Resolution consists of four (4) core subjects and four (4) restricted electives.

# **Core Subjects**

HRM540Theories of Conflict Resolution

HRM545Skills of Conflict Resolution

<u>LAW516</u>Dispute Resolution: Methods and Results

LAW517 Mediation: Processes and Uses

#### **Restricted Electives**

Choose three (3) from the following:

HRM502 Human Resource Management

HRM512Values and Conflicts in Organisations

HRM523Advanced Studies in Industrial Relations

HRM528Strategic Human Resource Management

LAW515Law of Employment

LAW540 Australian Law and Legal System

**LAW519**Negotiation Skills

## **PLUS**

Choose one (1) from the list below or from any level 5 subject from the Faculty of Business or other relevant study including Justice, Public Policy, Family Dispute Resolution, Health and Human Services.

HRM501Labour Market Studies

HRM502Human Resource Management

HRM507Research Methods

HRM512Values and Conflicts in Organisations

HRM523Advanced Studies in Industrial Relations

HRM528Strategic Human Resource Management

HRM531Organisational Politics & Culture & Change Management

HRM550 Evaluating Human Resources

HRM552Organisational Behaviour

HRM560Human resource development

HRM563Developing Organisational Capabilities

**INR501**Industrial Relations Environment

INR502Industrial Relations Systems & Issues

**INR503**Industrial Relations Practice

INR504Industrial Relations and the Legal Environment

**INR510**Comparative Labour Relations

MGT501Management Theory and Practice

MGT517 Advanced Research Methods

MGT531Business Ethics

MGT536Leadership and Entrepreneurship

MGT540 Management of Change

MGT547Ethics of Corporate Governance

MGT565 Business Research Project (16)

MGT582 Managing Sustainability Effectively

MGT594Leadership and Business Ethics

LAW515Law of Employment

LAW540 Australian Law and Legal System

LAW519Negotiation Skills

# **Master of Dispute Resolution**

The Master of Dispute Resolution consists of four (4) core subjects (ie: the Graduate Certificate in Dispute Resolution) and eight (8) restricted electives.

## Core subjects

HRM540Theories of Conflict Resolution

HRM545Skills of Conflict Resolution

<u>LAW516</u>Dispute Resolution: Methods and Results

LAW517Mediation: Processes and Uses

#### **Restricted Electives**

Choose four (4) of the subjects specified below:

HRM502Human Resource Management

HRM512Values and Conflicts in Organisations

HRM523Advanced Studies in Industrial Relations

HRM528Strategic Human Resource Management

LAW515Law of Employment

LAW540Australian Law and Legal System

LAW519Negotiation Skills

# **PLUS**

Choose four (4) of the subjects specified below which includes subjects not undertaken as part of the above requirements:

HRM501Labour Market Studies

HRM502Human Resource Management

HRM507Research Methods

HRM512Values and Conflicts in Organisations

HRM523Advanced Studies in Industrial Relations

HRM528Strategic Human Resource Management

HRM531Organisational Politics & Culture & Change Management

HRM550Evaluating Human Resources

HRM552Organisational Behaviour

HRM560Human resource development

**HRM563** Developing Organisational Capabilities

**INR501**Industrial Relations Environment

INR502 Industrial Relations Systems & Issues

**INR503**Industrial Relations Practice

INR504Industrial Relations and the Legal Environment

**INR510**Comparative Labour Relations

MGT501Management Theory and Practice

MGT517Advanced Research Methods

MGT531Business Ethics

MGT536Leadership and Entrepreneurship

MGT540Management of Change

MGT547Ethics of Corporate Governance

MGT565 Business Research Project (16)

MGT582 Managing Sustainability Effectively

MGT584Leadership in Business

MGT594Leadership and Business Ethics

LAW515Law of Employment

LAW540 Australian Law and Legal System

LAW519Negotiation Skills

GPM506 Executive Leadership (16)

**GPM507Global Law Enforcement** 

GPM510Cyber Security: Crime, Terrorism, and Warfare in the 21st Century

HCS513Understanding Children from Adversity

HCS521Practice Leadership in the Human Services (16)

HCS531Leading Service Development in Human Services Organisations

JST520Theories of Crime & Deviance

JST532Juvenile Justice 1 - context

JST533Juvenile Justice 2 - Practice

JST535Crime Prevention and Young People

LAW503Administrative Law

LAW530Environmental Law and Management

LES501Issues in Leisure and Health

LES510Project Management in Community Leisure and Health (16)

PAD591 Public Sector Management

PKM562Environmental Policy

SSC502Ethics, Law and Medical Science

WEL420Working in Child Protection

WEL522Addiction Studies

# Student choice can be guided by the following suggested areas of interest.

## **Industrial Relations:**

HRM523Advanced Studies in Industrial Relations

**INR501** Industrial Relations Environment

**INR502**Industrial Relations System and Issues

**INR503**Industrial Relations Practice

LAW515Law of Employment

## **HR Management:**

HRM502Human Resource Management

HRM528Strategic Human Resource Management

HRM531 Organisational Politics and Culture and Change Management

HRM552Organisational Behaviour

MGT501 Management Theory and Practice

MGT540 Management of Change

MGT594Leadership and Business Ethics

## Research in Dispute Resolution:

HRM507Research Methods or MBA507Business Research Methods

MGT517Advanced Research Methods

MGT565Business Research Project (16)

With permission from the Course Director students may elect to take up to four subjects from the following areas of interest where relevant to career.

## Family Dispute Resolution:

Students may select from a range of units offered by AIRS (Australian Institute for Relationship Studies - Relationships Australia NSW) focussing on family dispute resolution. Subjects chosen must be approved by the Course Director prior to enrolment to ensure that credit can be granted for these studies in the Master of Dispute Resolution.

# **Human Services:**

HCS513Understanding Children from Adversity

HCS521Practice Leadership in the Human Services (16)

HCS531Leading Service Development in Human Services Organisations

SSC502Ethics, Law and Medical Science

WEL522Addiction Studies

# Juvenile Justice:

JST532 Juvenile Justice 1 - context

JST533Juvenile Justice 2 - Practice

JST535Crime Prevention and Young People

WEL420Working in Child Protection

JST520Theories of Crime & Deviance

## Leisure and Health:

LES501Issues in Leisure and Health

<u>LES510</u>Project Management in Community Leisure and Health (16)

<u>Policing</u>, <u>Law Enforcement and Intelligence</u>(students must be engaged or employed in one of these areas to be eligible for these subjects):

GPM506 Executive Leadership (16)

**GPM507**Global Law Enforcement

GPM510Cyber Security: Crime, Terrorism, and Warfare in the 21st Century

## Public Sector / Public Policy:

LAW503 Administrative Law

LAW530Environmental Law and Management

PAD591Public Sector Management

PKM562Environmental Policy

## **Organisational Coaching and Leadership**

This course comprises 12 subjects as follows:

## Core subjects:

XXX51C Level 5 Unspecified Credit (based on completion of IECL Organisational Coaching Theory to Practice 1 subject)

XXX51C Level 5 Unspecified Credit (based on completion of IECL Organisational Coaching Theory to Practice 2 subject)

XXX51C Level 5 Unspecified Credit (based on completion of IECL Principles of

Organisational Coaching subject)

XXX51C Level 5 Unspecified Credit (based on completion of IECL Advanced Coaching Practice subject)

LAW517Mediation: Processes and Uses

MGT584Leadership in Business

MGT594Leadership and Business Ethics

**Plus**the following three (3) subjects if not undertaken as part of the Graduate Diploma of Organisational Coaching and Leadership

HRM540Theories of Conflict Resolution

HRM545Skills of Conflict Resolution

<u>LAW516</u>Dispute Resolution: Methods and Results

#### **Restricted Electives**

## Choose two (2) subjects from:

HRM502Human Resource Management

HRM512 Values and Conflict in Organisations

HRM540Theories of Conflict Resolution

HRM545Skills of Conflict Resolution

LAW516Dispute Resolution: Methods and Results

**Plus**any of the following to complete a total of twelve (12) subjects for the Master of Dispute Resolution

HRM502Human Resource Management

HRM512 Values and Conflicts in Organisations

HRM523Advanced Studies in Industrial Relations

HRM528Strategic Human Resource Management

LAW515Law of Employment

LAW519Negotiation Skills

#### **Enrolment Pattern**

# **Graduate Certificate in Dispute Resolution**

Suggested enrolment over three session. Students may vary subject to availability of subjects.

#### Session 1

HRM540Theories of Conflict Resolution

## Session 2

HRM545Skills of Conflict Resolution

# Session 3

LAW516Dispute Resolution: Methods & Results

LAW517Mediation: Processes & Uses

## **Graduate Diploma of Dispute Resolution**

Due to the flexibility in subject choice there is no specified enrolment pattern. Students are recommended to complete the subjects listed in the Graduate Certificate in Dispute Resolution before continuing on to elective subjects.

## **Master of Dispute Resolution**

Due to the flexibility in subject choice there is no specified enrolment pattern.

# Workplace learning

Please note that the following subjects may contain a Workplace Learning component.

JST520 Theories of Crime and Deviance

# **Residential School**

Please note that the following subjects may have a residential school component.

LAW517 Mediation: Processes and Uses LAW519 Negotiation Skills

Enrolled students can find further information about CSU residential schools via the *About Residential School* page.

#### Accreditation

Professional accreditation is currently being developed in Australia. There has been no one accrediting body. What has existed are separate accrediting organisations who accredit their own mediators / convenors.

Because of the new National Accreditation Standards Government (eg Community Justice Centres, Legal Aid, Health Conciliation Registry) and private dispute resolution organisations (e.g. LEADR, ACDC, Relationships Australia) are in the process of reviewing their training and assessment in order to upgrade their mediation panel members to the new National Standard. See www.leadr.com.au/Approval standards.pdf; www.leadr.com.au/documents/Practice standards.pdf

Private organisations can now be declared Recognised Mediator Accreditation Bodies (RMABs) who will be able to monitor members, provide or attest to CPD requirements, a

complaints scheme and insurance. LEADR, which is a Recognised Mediator Accreditation Body, has indicated that they regard CSU's dispute resolution Graduate Certificate to fulfil the necessary educational requirements in order for graduates to apply to be accredited by LEADR to the National Standard.

Although being accredited to the National Standard is voluntary at the present time, it appears that in reality there will be a flow on effect with practising members being forced to meet the standards in order to be employed in the industry.

Students entering the Master of Dispute Resolution from the Graduate Diploma of Organisational Coaching and Leadership and who have completed the IECL Coach Training Program (ACTP) curriculum accredited by the International Coach Federation (USA) may apply for ICF accreditation.

## Contact

For further information about Charles Sturt University, or this course offering, please contact info.csu on 1800 334 733 (free call within Australia) or email inquiry@csu.edu.au

The information contained in the 2016 CSU Handbook was accurate at the date of publication: October 2015. The University reserves the right to vary the information at any time without notice.

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