

| Web Improvement Program        | Sponsor      | Owner          | Size   | Complexity | Published | Dec | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Lead    | Notes   |
|--------------------------------|--------------|----------------|--------|------------|-----------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------|---|
| Homepage                       | WSC          | Web Ops Mgr    | Small  | Medium     | 2014      |     |     |     |     |     |     |     |     |     |     |     |     |     | PM      | Soft launch period till mid Jan. Hard launch Feb    |
| News                           | OVC          | Media Mgr      | 18,000 | High       | 2014      |     |     |     |     |     |     |     |     |     |     |     |     |     | PM      | Build underway. Sprint 2                            |
| Faculty sites                  | Exec Dean(s) | Exec Officers  | 3,000  | Medium     | 2016      |     |     |     |     |     |     |     |     |     |     |     |     |     | PM      | Discovery to commence Feb 2019                      |
| Handbook                       | OGCA         | ElibankMurray  | 8,700  | High       | 2018      |     |     |     |     |     |     |     |     |     |     |     |     |     | PM      | Initial technical discovery. On hold till start Feb |
| Alumni                         | Advancement  | Alumni         | 144    | Low        | 2014      |     |     |     |     |     |     |     |     |     |     |     |     |     | Ops Mgr | On hold by client request                           |
| Staff hub                      | OVC          | Kathryn Denby  | 12     | High       | 2018      |     |     |     |     |     |     |     |     |     |     |     |     |     | Ops Mgr | Internal Comms Mgr to est ref group                 |
| Brand transformation           | ED, DOMC     | Marketing      | TBC    | High       | N/A       |     |     |     |     |     |     |     |     |     |     |     |     |     | Ops Mgr | Internal release April/May. Release July 2019       |
| Research Centres               | DVC (RDI)    | Centre Mgrs    | 1,100  | Medium     | 2013      |     |     |     |     |     |     |     |     |     |     |     |     |     | Ops Mgr | NW/GIC, ILWS, Graham Centre, PACT                   |
| Indigenous                     | Director ISS | ISC            | 40     | Low        | 2015      |     |     |     |     |     |     |     |     |     |     |     |     |     | Content | 2018 improvements. 2019 redevelopment               |
| <b>Offices &amp; Divisions</b> |              |                |        |            |           | Dec | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Ops Mgr | Rolling schedule of internal sites, 5 year renewal  |
| Division of Student Admin      | ED, DSA      | Lisa Griffin   | 100    | Low        | 2015      |     |     |     |     |     |     |     |     |     |     |     |     |     | Ops Mgr | UX discovery and content audit underway             |
| Division of IT                 | ED, DIT      | Cade Whitbourn | 169    | Low        | 2015      |     |     |     |     |     |     |     |     |     |     |     |     |     | Ops Mgr | To commence March                                   |
| Other                          | TBC          | TBC            | TBC    | TBC        | 2015      |     |     |     |     |     |     |     |     |     |     |     |     |     |         | DFM, DoMC, VC/DVC                                   |

| Web projects & BAU           | Sponsor        | Owner           | Size  | Complexity | Published | Dec | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Lead    | Notes   |  |
|------------------------------|----------------|-----------------|-------|------------|-----------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------|---|--|
| <b>General BAU</b>           |                |                 |       |            |           |     |     |     |     |     |     |     |     |     |     |     |     |     |         | All   |  |
| CSU Events Unit              | David Griffin  | Allira Myers    | Med   | Low        | 2015      |     |     |     |     |     |     |     |     |     |     |     |     |     | Content | Client content development                              |  |
| Engineering                  | Euan Lindsay   | Lisa Ditchfield | Small | Low        | 2016      |     |     |     |     |     |     |     |     |     |     |     |     |     | Content | Consultancy. Requires new template. Non mobile friendly |  |
| Charlie blog                 | ED SS          | Hannah Guil.    | Large | Low        | 2015      |     |     |     |     |     |     |     |     |     |     |     |     |     | Dev     | Migrate to Wordpress multisite                          |  |
| CSU Global                   | Tom Burton     | Alice Wood      | Large | Med        | 2015      |     |     |     |     |     |     |     |     |     |     |     |     |     | Ops Mgr | Business case. Reviewing for priority BAU tasks         |  |
| Early Childhood Oral History | HoS, Education | Helen Logan     | Med   | Med        | New       |     |     |     |     |     |     |     |     |     |     |     |     |     | Ops Mgr | Fee for service, if funding successful                  |  |

| Technology and enabling activities |   |  |  |  |  | Dec | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Lead    |   |
|------------------------------------|---|--|--|--|--|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------|---|
| Enterprise web search*             | Funnelback replacement for Google appliance             |  |  |  |  |     |     |     |     |     |     |     |     |     |     |     |     |     | PM      | Training. People search changes. TalismaKB update         |
| Design system                      | Development of a library of web components              |  |  |  |  |     |     |     |     |     |     |     |     |     |     |     |     |     | PM      | More components. Include web editor training/support info |
| CMS upgrade*                       | Upgrade to 5.5 2018/9. Upgrade to 6.0 late 2019 (?)     |  |  |  |  |     |     |     |     |     |     |     |     |     |     |     |     |     | PM      | Devel 4/12, QA 28/1/19, Prod 18/2/19                      |
| Fees work                          | Expand scope to Fees pages and Accommodation site       |  |  |  |  |     |     |     |     |     |     |     |     |     |     |     |     |     | Ops Mgr | Will require ICT:SWR integration                          |
| CMS / DAM                          | Investigation into options for replacing Squiz / Flight |  |  |  |  |     |     |     |     |     |     |     |     |     |     |     |     |     | Ops Mgr | Will schedule based on resources and Squiz v6             |

| Technology Initiatives | Sponsor         | Owner        | Size  | Complexity | Published | Dec | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Lead    | 4 FTE roles funded by Technology Initiatives                 |
|------------------------|-----------------|--------------|-------|------------|-----------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------|--|
| Future students        | DVC (Students)  | DoMC         | Large | Medium     | 2015      |     |     |     |     |     |     |     |     |     |     |     |     |     | Ops Mgr | 2019 redevelopment kicking off 2019                          |
| Student portal         | DVC (Students)  | SPMG         | Large | High       | 2014      |     |     |     |     |     |     |     |     |     |     |     |     |     | Ex. PM  | 2018 activity, 2019 proposal approved                        |
| EASE TOL               | Kirsty McAviney | Barney Dal.  | Large | High       | New       |     |     |     |     |     |     |     |     |     |     |     |     |     | Ex. PM  | 60% UX, 80% Dev till March                                   |
| CRM                    | Phil Roy        | Mark West.   | Large | High       | NA        |     |     |     |     |     |     |     |     |     |     |     |     |     | Ex. PM  | UX resource from 19/11. Ad hoc Web dev. Alumni March go-live |
| Offer Decision         | Kim Broadley    | Melissa Dawe | Large | High       | N/A       |     |     |     |     |     |     |     |     |     |     |     |     |     | Ex. PM  | UX and Dev work. Scheduled to complete mid Feb               |

**Additional TI/ICTSWR 2019 estimates**

- UAC White Label Phase 2 100% Dev over 6wks
- Online Shop Phase 2 20% UX over 26wks
- Learning Analytics 40% UX over 4wks
- AWM Phase 2 20% UX over 4wks
- WN Grade Change Invest. 20% UX over 4wks
- Multifactor Auth 5% UX over 2mths

|  |           |
|--|-----------|
|  | Underway  |
|  | Proposed  |
|  | Complete  |
|  | * ICT SWR |